

Panasonic Air Conditioner can be managed using your mobile phone even when you are away from your home.

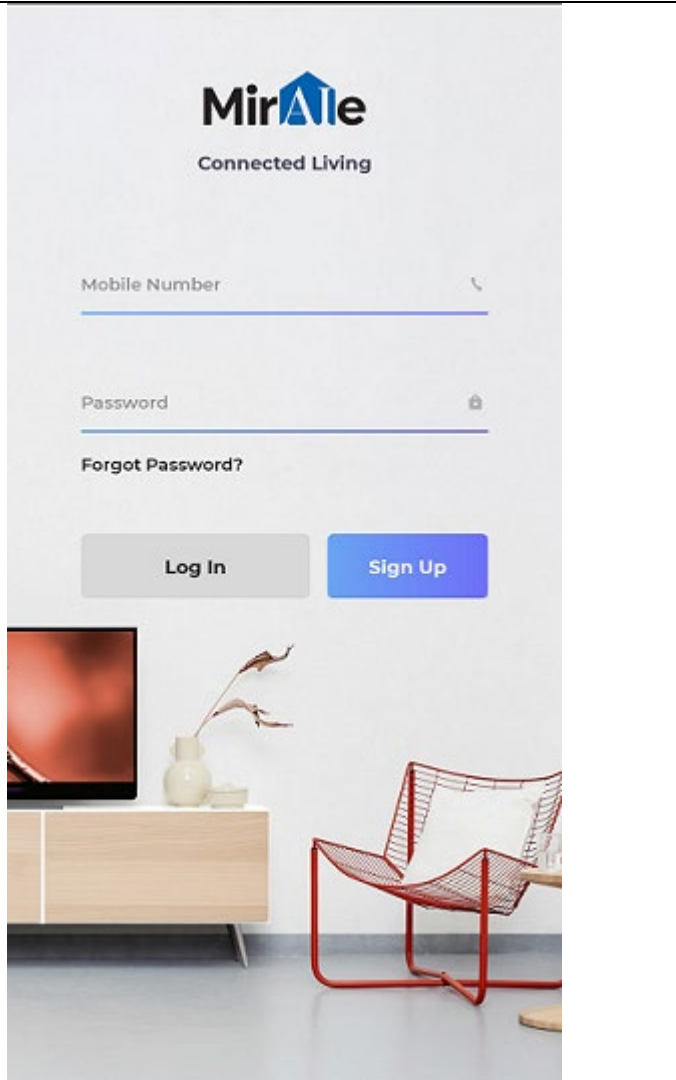
What do you need?

1. Panasonic IOT enabled Air Conditioner
2. Router with internet connectivity of atleast 2 Mbps operating at 2.4GHz
3. Ensure you have a strong WiFi signal where your Air Conditioner is installed
4. Android / iOS Smart Phone with an active mobile number registered in India to receive OTP via text messages

Where to get the Panasonic Smart-Home Application?

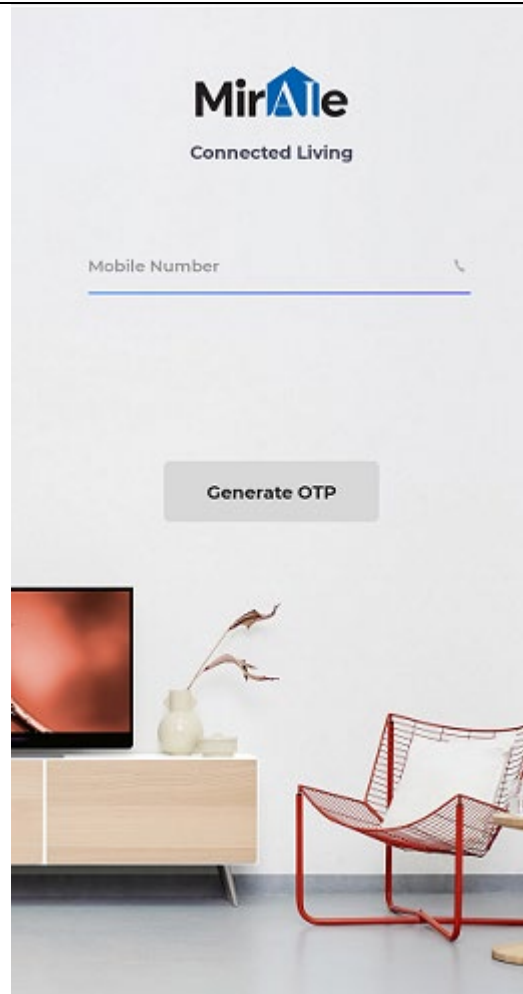
1. Download the “Panasonic Miraie” application from App Store (iOS) or Play Store (Android)
2. “Panasonic Miraie” application supports from iOS version 12 and Android version 6 onwards

How to register as a user?

<ol style="list-style-type: none">1. Launch Application and press Sign Up button	
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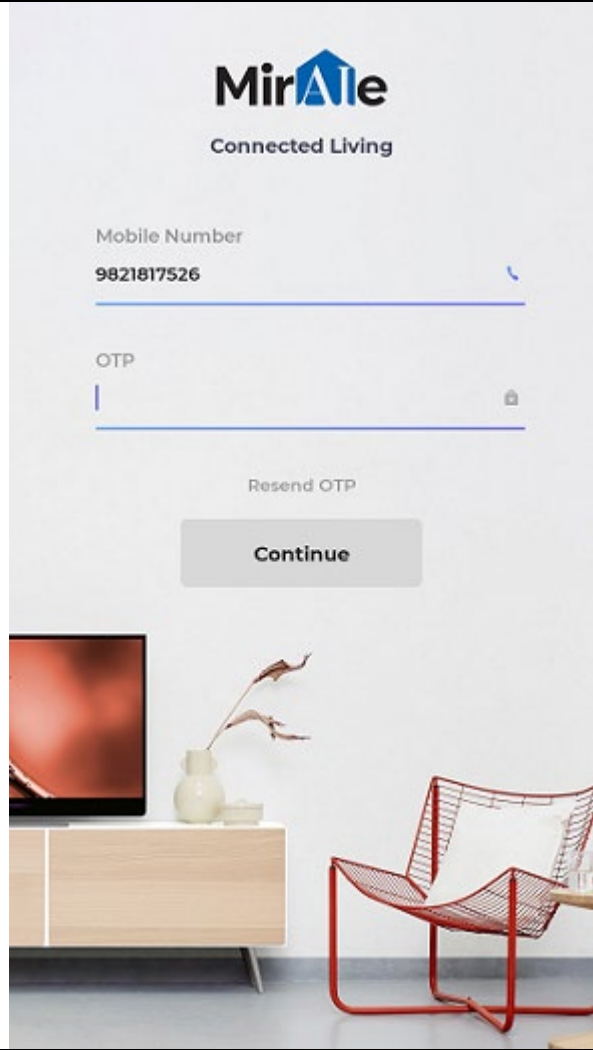
2.

Enter a valid mobile number and press Generate OTP Button

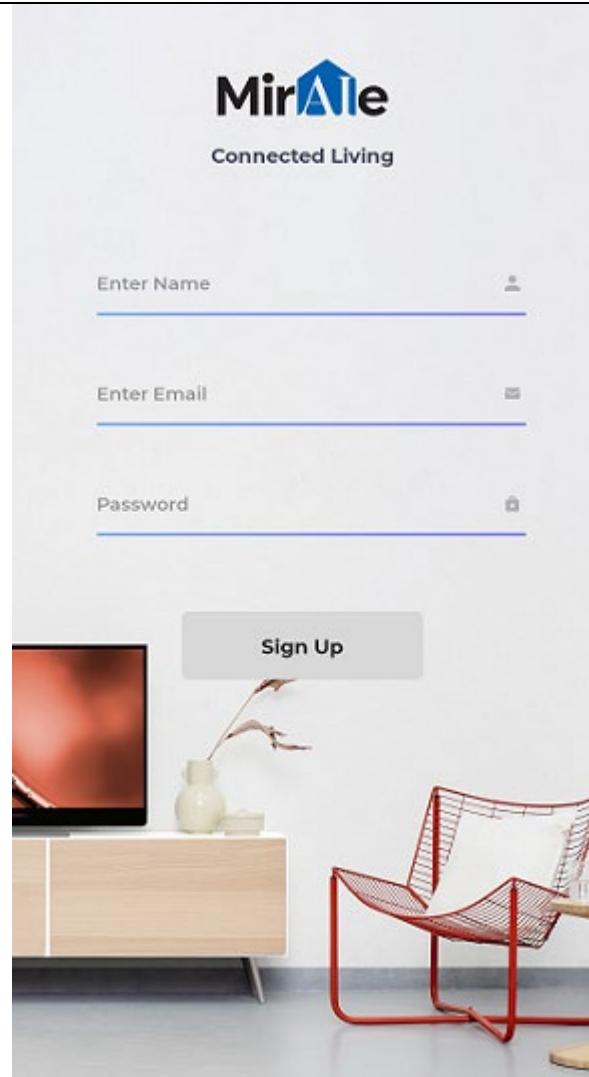


3.

Once OTP is received, please enter the OTP

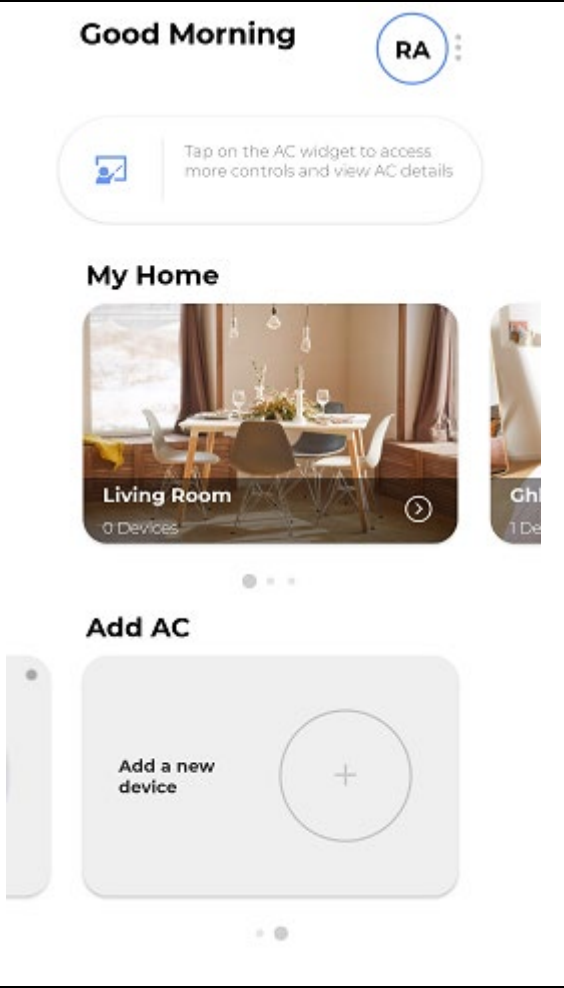


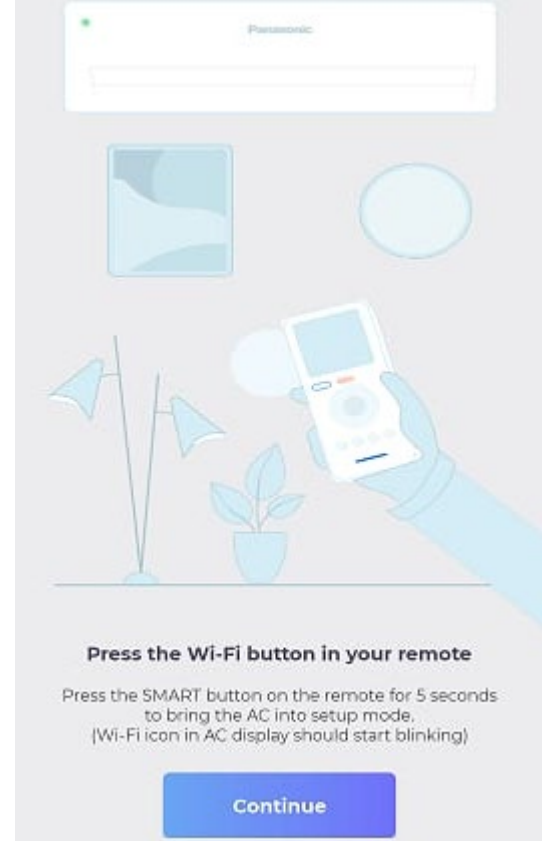
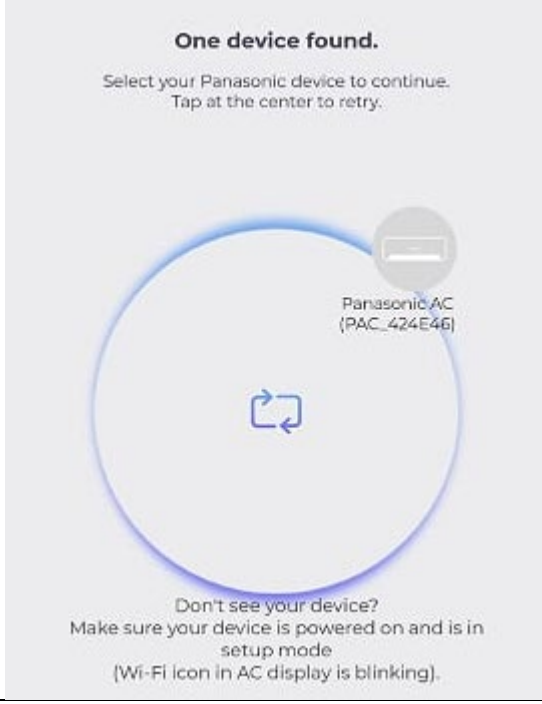
4. Enter First Name, Last Name, Password

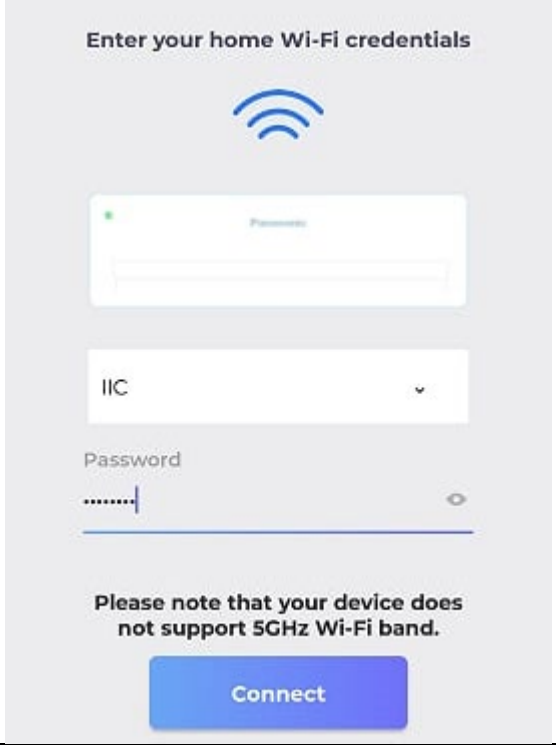



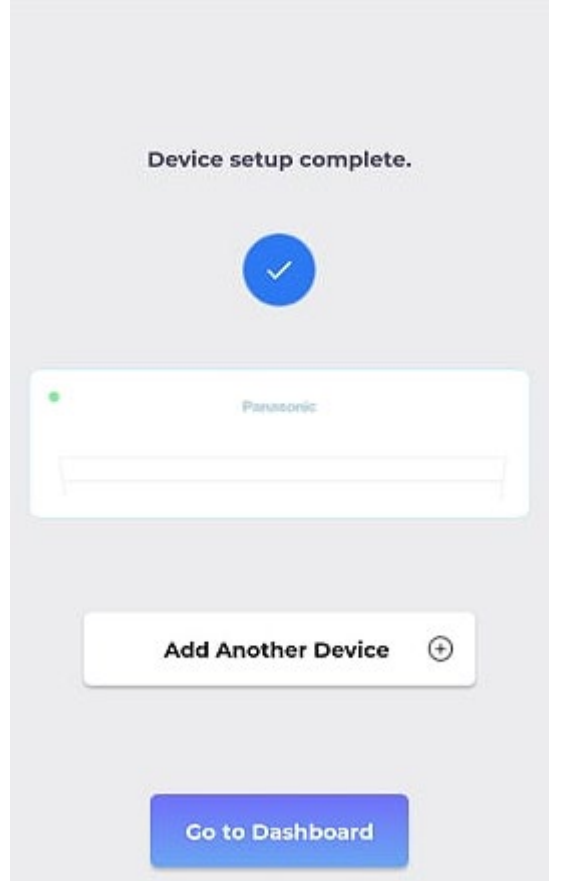
Congratulations! You have now registered as a user in the Miraie Connected Living application. Let us setup your Air Conditioner to this application

How to add your Air Conditioner to the Miraie Smart-home application

<p>1. Click on "Add a new device" in the dashboard</p>	 <p>The screenshot shows the Miraie Smart-home application interface. At the top, it says "Good Morning" with a user profile icon labeled "RA". Below this is a callout box with a blue icon and the text: "Tap on the AC widget to access more controls and view AC details". The main section is titled "My Home" and features a "Living Room" widget with a photo of a dining table and the text "0 Devices". To the right, a "Ch..." widget is partially visible with "1 De...". At the bottom, there is an "Add AC" section with a large grey button containing a plus sign and the text "Add a new device".</p>

	<p>2. Press "SMART" button on remote until the WIFI Indicator on AC starts blinking. Then press continue</p>	 <p>The screenshot shows the Panasonic mobile app interface. At the top, there is a search bar with the word 'Panasonic' and a green checkmark. Below the search bar, there are several icons representing different smart home devices: a square light fixture, a round ceiling fan, a floor lamp, and a potted plant. A hand is shown holding a white remote control with a blue 'SMART' button. Below the icons, the text reads: 'Press the Wi-Fi button in your remote' followed by 'Press the SMART button on the remote for 5 seconds to bring the AC into setup mode. (Wi-Fi icon in AC display should start blinking)'. At the bottom, there is a blue 'Continue' button.</p>
	<p>3. Android: Choose the AC that needs to be setup. IOS: Connect to the access point that has prefix "PANASONIC_" from the WIFI settings page</p>	 <p>The screenshot shows the Panasonic mobile app interface. At the top, it says 'One device found.' followed by 'Select your Panasonic device to continue. Tap at the center to retry.' Below this, there is a large blue circular graphic with a refresh icon in the center. To the right of the circle, there is a small icon of a remote control and the text 'Panasonic AC (PAC_424E46)'. At the bottom, it says 'Don't see your device? Make sure your device is powered on and is in setup mode (Wi-Fi icon in AC display is blinking)'.</p>

<p>4. Choose Home WIFI network and enter the password. This information will be passed to the AC to connect to your home wifi network</p>	
<p>5. Mobile App will setup the Air conditioner to connect to server</p>	

<p>6. Upon successful completion, press “Go to Dashboard” to view and control the Air Conditioner</p>	
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Troubleshooting

[I am not able to see my Air Conditioner while adding to the Miraie application](#)

Ensure that you have pressed the “SMART” button until the WIFI indicator on the AC is blinking

[I got a failure while trying to add my Air Conditioner](#)

Retry the procedure. If the problem persists, contact customer support

[I would like to know the status of WIFI in my Air Conditioner](#)

Is the WIFI LED on the indoor unit of your Air Conditioner ON and not blinking?

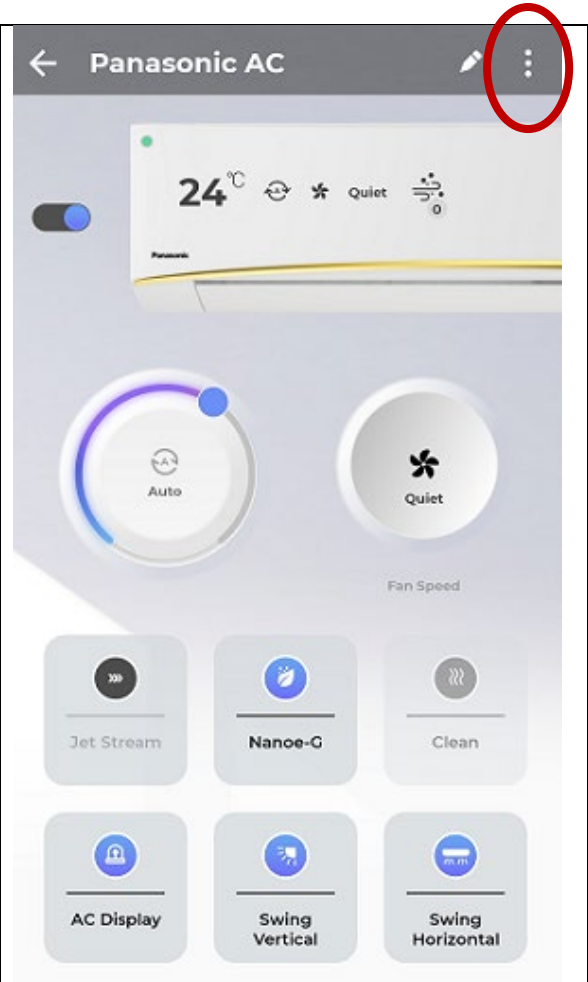
YES: Your Air Conditioner is connected and ready to be controlled using the mobile application

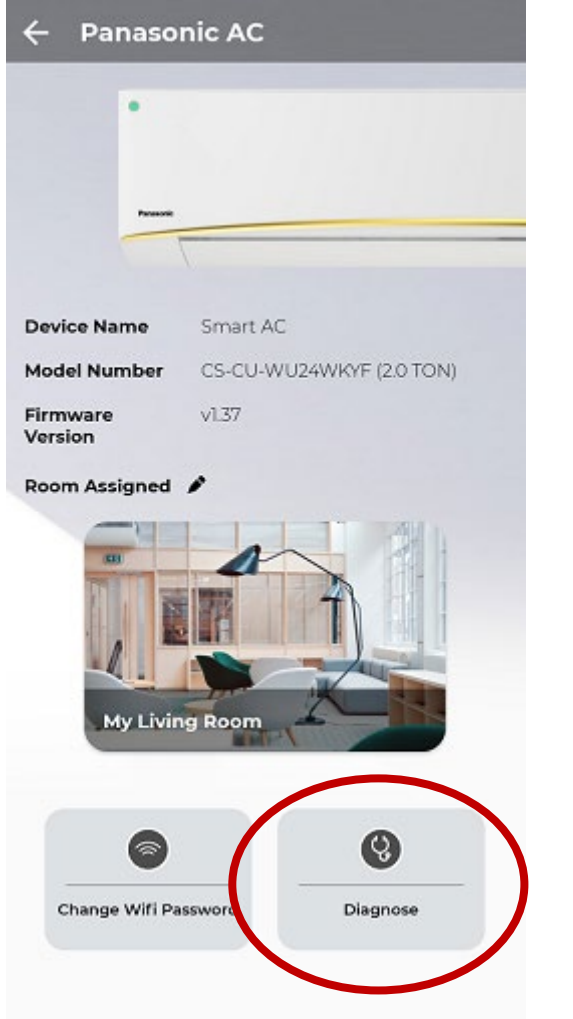
Is the WIFI LED on the indoor unit of your Air Conditioner ON and blinking?

YES: Your Air Conditioner is experiencing difficulties in getting connected. Press “Cancel” button for 10 seconds. AC will display the status. Use the “Diagnose” option in “Miraie” application (Go to AC Details page and then select “Manage Device” in the title bar) for next steps.

1

Open Manage Device option in the device controls page



<p>2</p>	<p>Trigger “Change Wifi Password” option and follow the instructions to update the home wifi password in the Air Conditioner</p>	 <p>The screenshot shows the 'Panasonic AC' app interface. At the top, there is a back arrow and the title 'Panasonic AC'. Below this is a photo of a white Panasonic air conditioner. Underneath the photo, the following details are listed: 'Device Name: Smart AC', 'Model Number: CS-CU-WU24WKYF (2.0 TON)', and 'Firmware Version: v1.37'. Below the details is a section for 'Room Assigned' with a pencil icon and a photo of a living room labeled 'My Living Room'. At the bottom of the screen, there are two buttons: 'Change Wifi Password' (with a Wi-Fi icon) and 'Diagnose' (with a circular arrow icon). The 'Diagnose' button is circled in red.</p>
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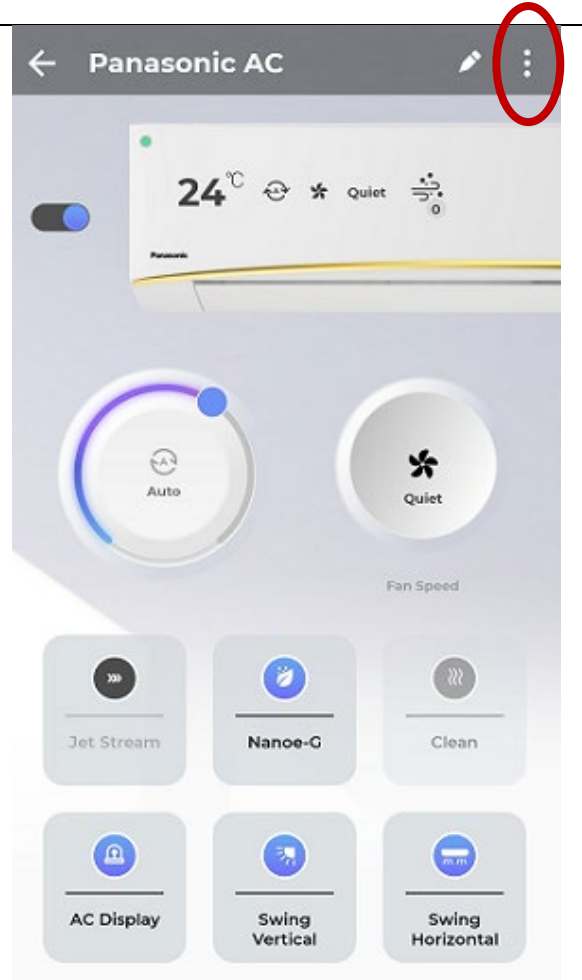
Is the WIFI LED on the indoor unit of your Air Conditioner OFF?

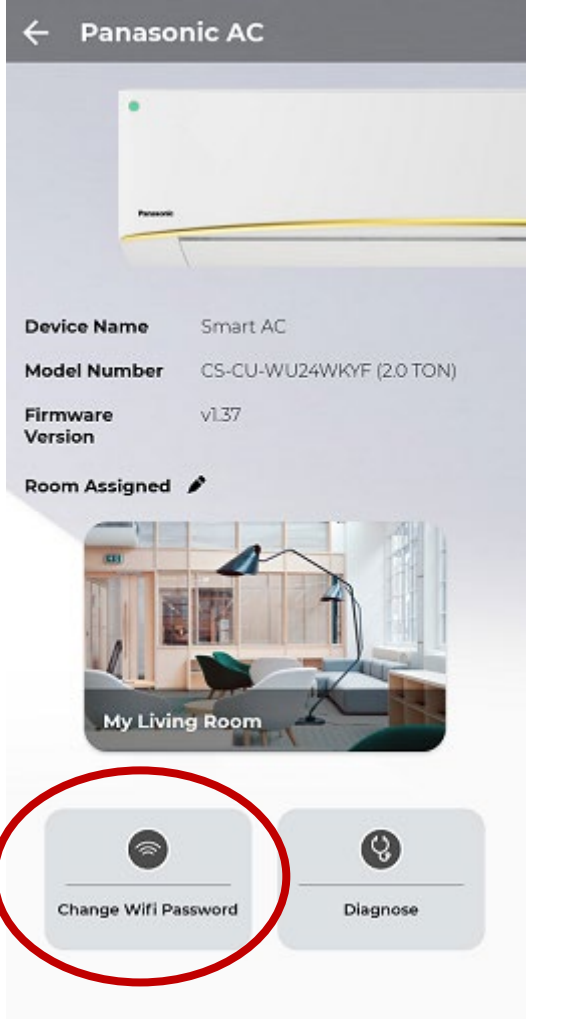
YES: Press “Cancel” button for 10 seconds. AC will display the status. Use the “Diagnose” option in “Miraie” application (Go to AC Details page and then select “Manage Device” in the title bar) for next steps.

I changed my home wifi password. My AC is not connecting to my home WIFI anymore.

1

Open Manage Device option in the device controls page



<p>2</p>	<p>Trigger “Change Wifi Password” option and follow the instructions to update the home wifi password in the Air Conditioner</p>	 <p>The screenshot shows the 'Panasonic AC' app interface. At the top, there is a back arrow and the title 'Panasonic AC'. Below this is a large image of a white Panasonic air conditioner. Underneath the image, the following details are listed: 'Device Name: Smart AC', 'Model Number: CS-CU-WU24WKYF (2.0 TON)', and 'Firmware Version: v1.37'. Below these details is a section for 'Room Assigned' with a pencil icon. A photo of a living room is shown with the caption 'My Living Room'. At the bottom, there are two buttons: 'Change Wifi Password' (with a Wi-Fi icon) and 'Diagnose' (with a circular arrow icon). The 'Change Wifi Password' button is circled in red.</p>
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I changed my home wifi router. My AC is not connecting to my home WIFI anymore.

Press “Cancel” button for 10 seconds. AC will display the status. Use the “Diagnose” option in “Miraie” application (Go to AC Details page and then select “Manage Device” in the title bar) for next steps.