Panasonic Air Conditioner can be managed using your mobile phone even when you are away from your home.
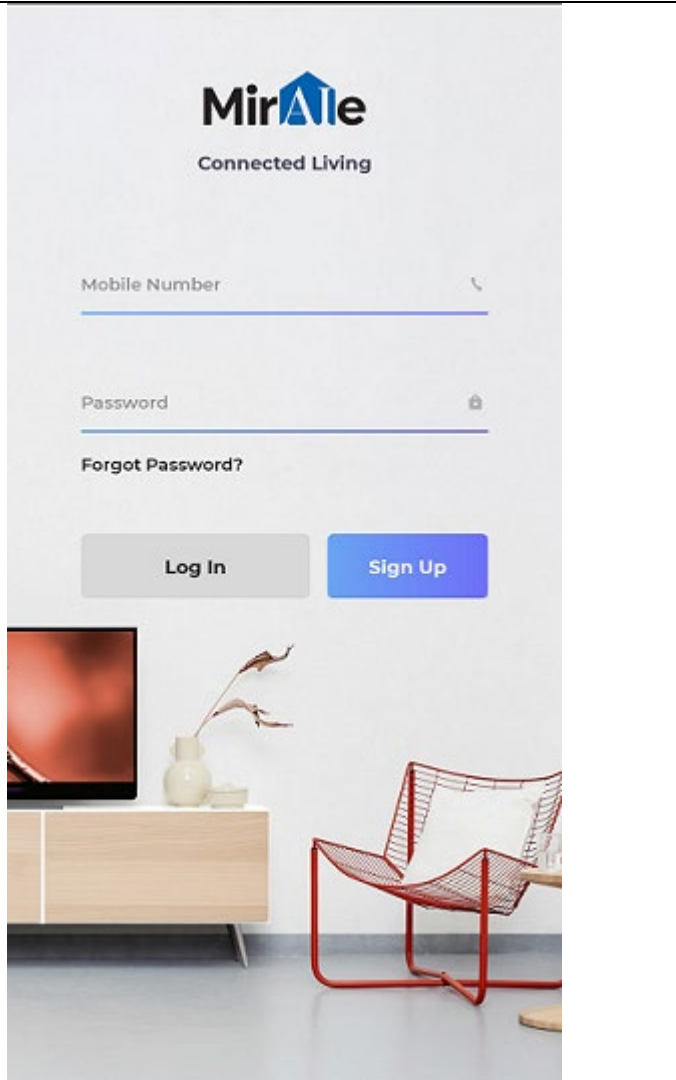
What do you need?

1. Panasonic IOT enabled Air Conditioner
2. Router with internet connectivity of atleast 2 Mbps operating at 2.4GHz
3. Ensure you have a strong WiFi signal where your Air Conditioner is installed
4. Android / iOS Smart Phone with an active mobile number registered in India to receive OTP via text messages

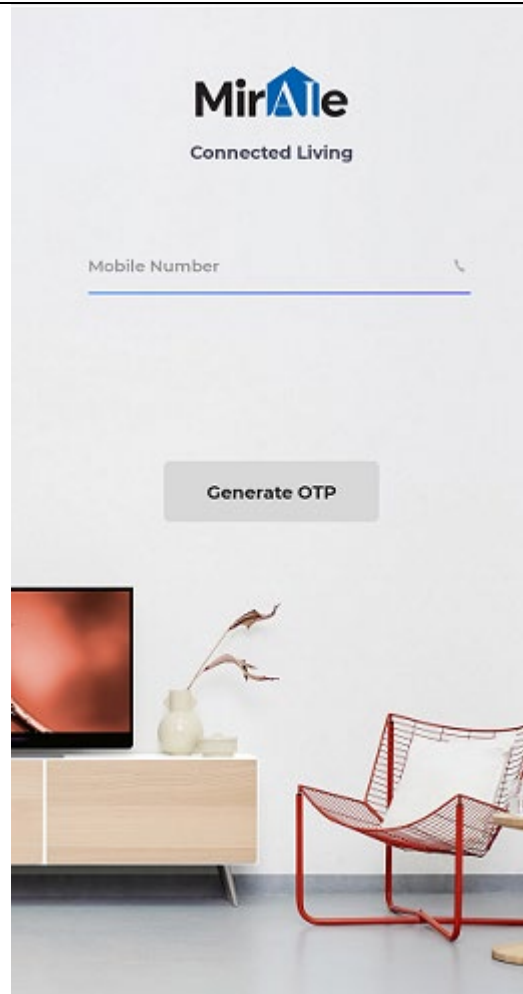## Where to get the Panasonic Smart-Home Application?

1. Download the "Panasonic Miraie" application from App Store (iOS) or Play Store (Android)
2. "Panasonic Miraie" application supports from iOS version 12 and Android version 6 onwards

How to register as a user?

1.	Launch Application and press Sign Up button	

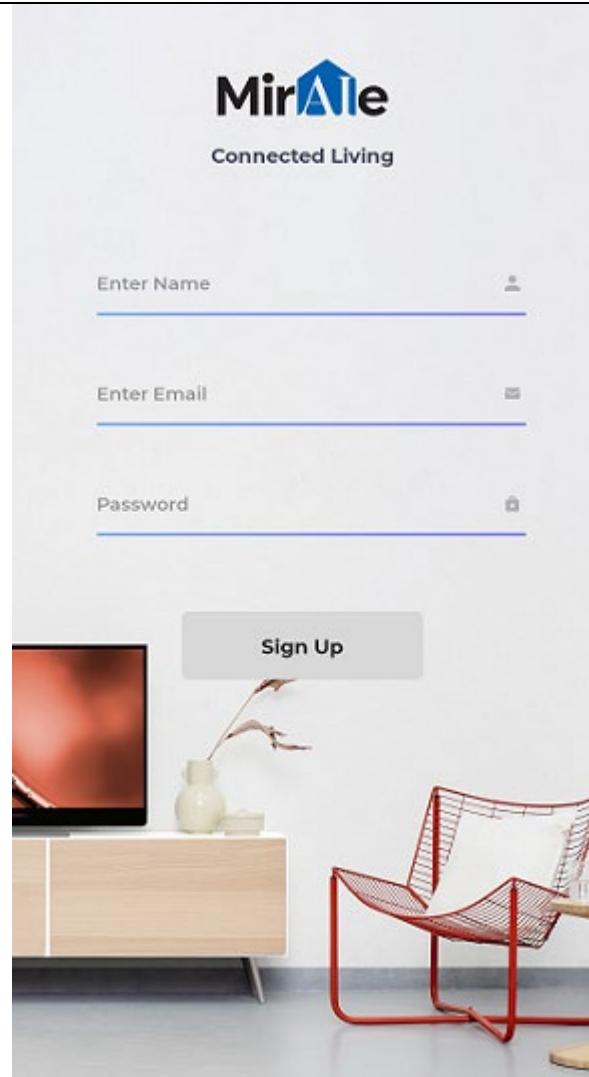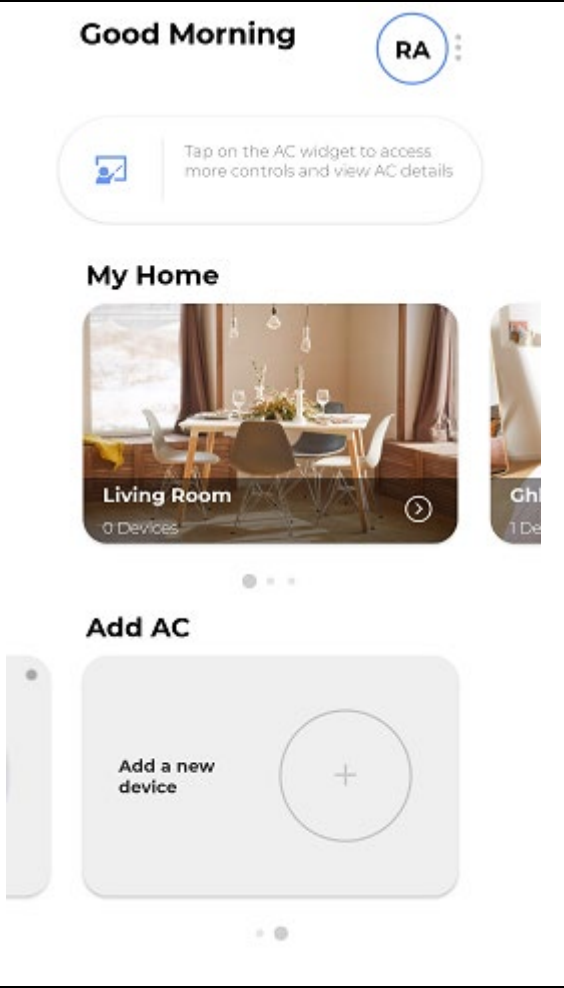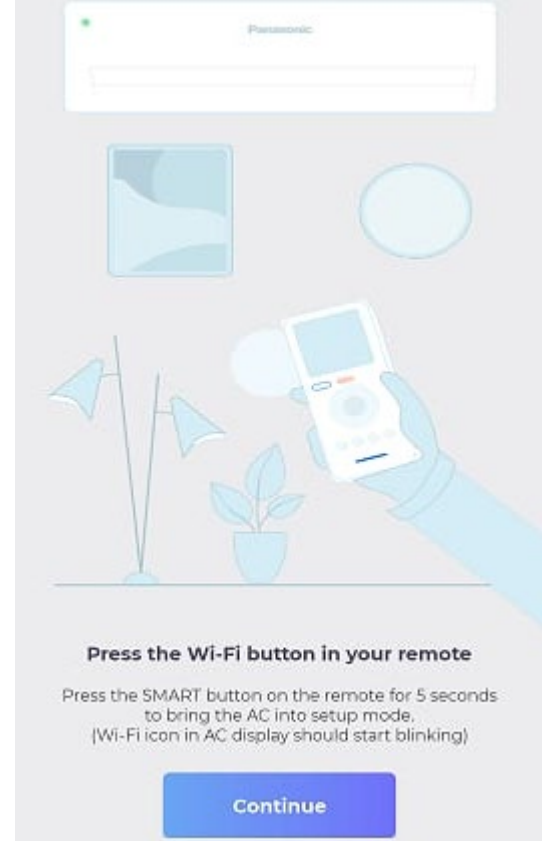| 2.	Enter a valid mobile number and press Generate OTP Button	

| 3. | Once OTP is received, please enter the OTP | |

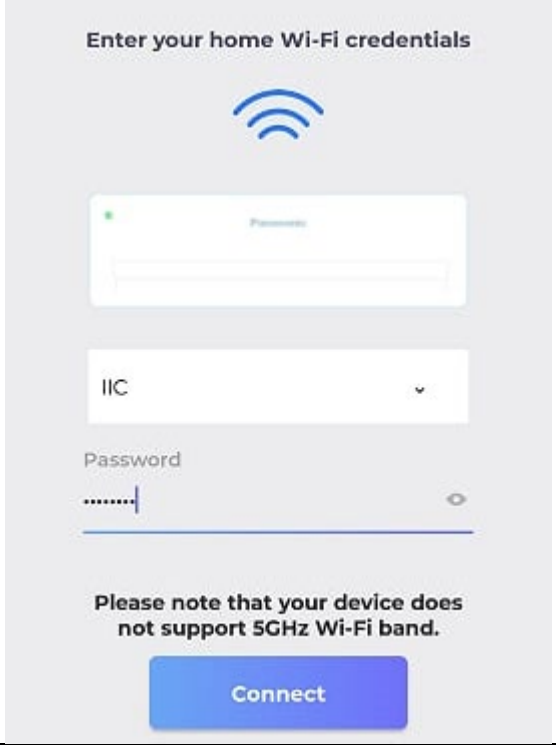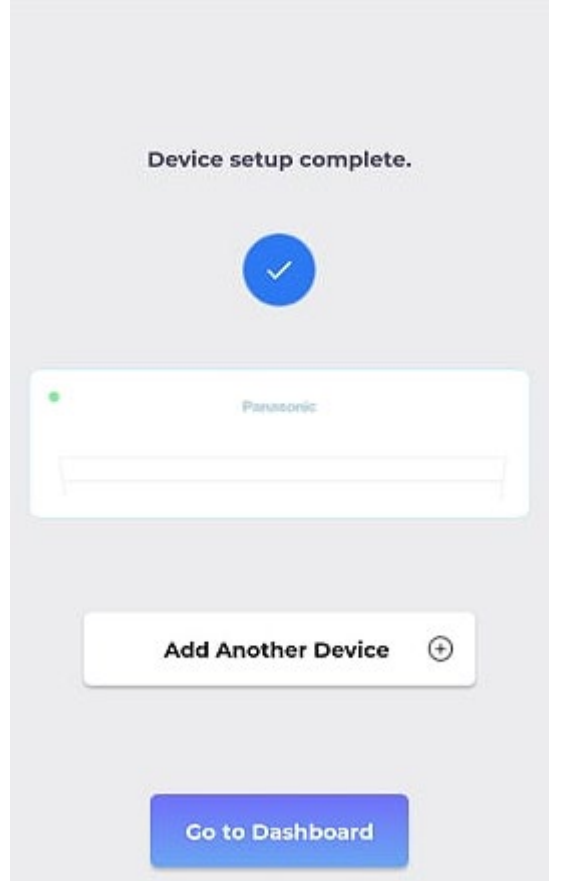| 4.	Enter First Name, Last Name, Password	
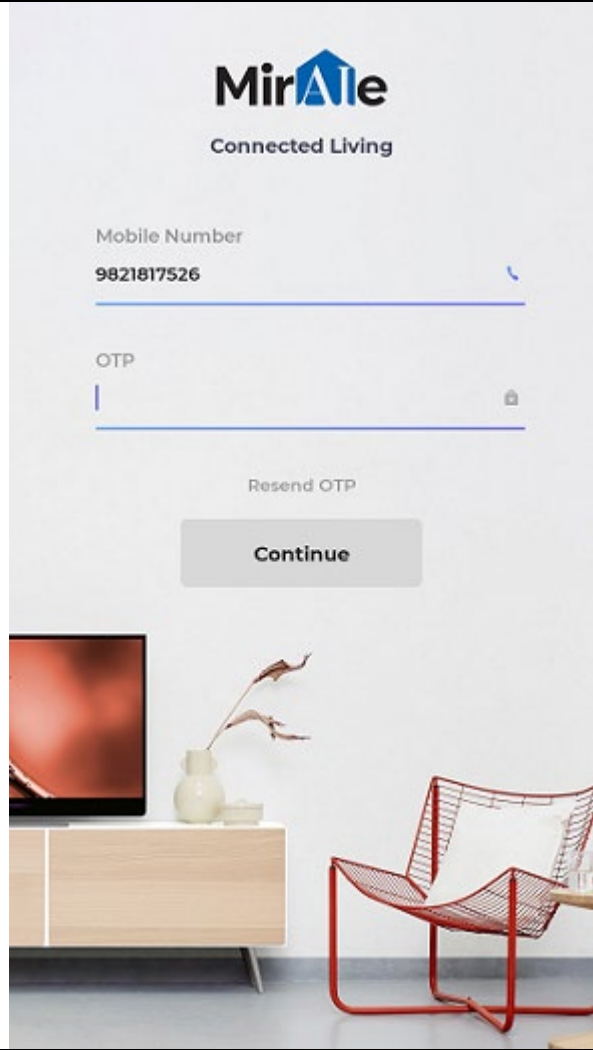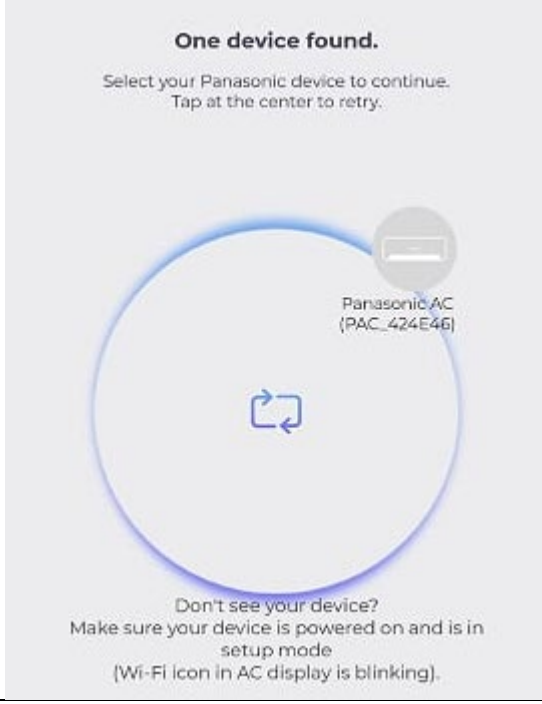
Congratulations! You have now registered as a user in the Miraie Connected Living application. Let us setup your Air Conditioner to this application

How to add your Air Conditioner to the Miraie Smart-home application

1.	Click on "Add a new device" in the dashboard	**Good Morning** RA Tap on the AC widget to access more controls and view AC details **My Home** Living Room 0 Devices **Add AC** Add a new device +

2.	Press "SMART" button on remote until the WIFI Indicator on AC starts blinking. Then press continue	 **Press the Wi-Fi button in your remote** Press the SMART button on the remote for 5 seconds to bring the AC into setup mode. (Wi-Fi icon in AC display should start blinking) Continue
3.	**Android**: Choose the AC that needs to be setup. **IOS**: Connect to the access point that has prefix "PANASONIC_" from the WIFI settings page	 **One device found.** Select your Panasonic device to continue. Tap at the center to retry. Panasonic AC (PAC_424E46) Don't see your device? Make sure your device is powered on and is in setup mode (Wi-Fi icon in AC display is blinking).

4.	Choose Home WIFI network and enter the password. This information will be passed to the AC to connect to your home wifi network	**Enter your home Wi-Fi credentials** IIC Password ········ Please note that your device does not support 5GHz Wi-Fi band. **Connect**
5.	Mobile App will setup the Air conditioner to connect to server	Setting up your device. Connecting to your Air Conditioner.

6.	Upon successful completion, press "Go to Dashboard" to view and control the Air Conditioner	Device setup complete. ✓ ● Panasonic Add Another Device ⊕ Go to Dashboard

Troubleshooting

I am not able to see my Air Conditioner while adding to the Miraie application

Ensure that you have pressed the "SMART" button until the WIFI indicator on the AC is blinking

I got a failure while trying to add my Air Conditioner

Retry the procedure. If the problem persists, contact customer support

I would like to know the status of WIFI in my Air Conditioner

Is the WIFI LED on the indoor unit of your Air Conditioner ON and not blinking?
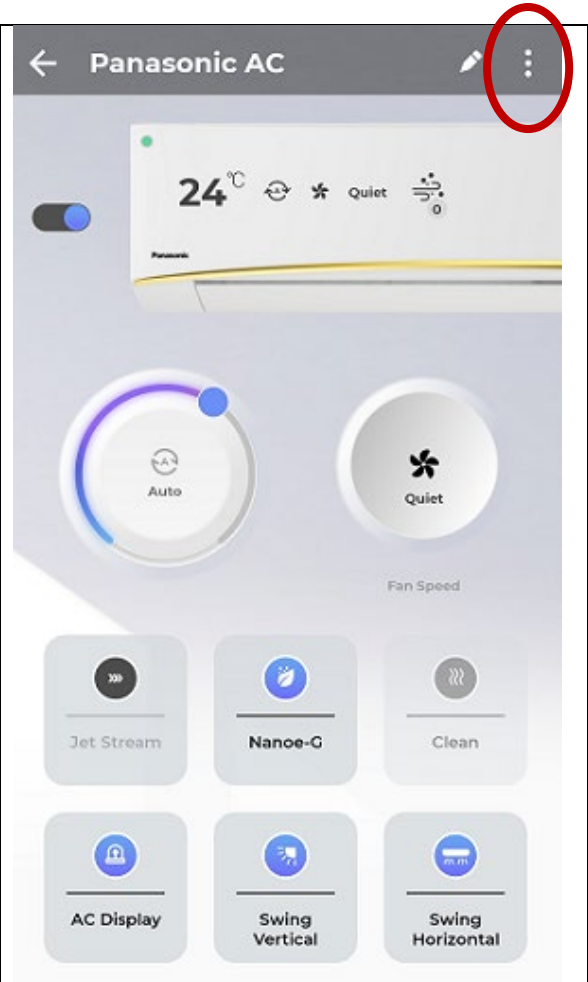
YES: Your Air Conditioner is connected and ready to be controlled using the mobile application
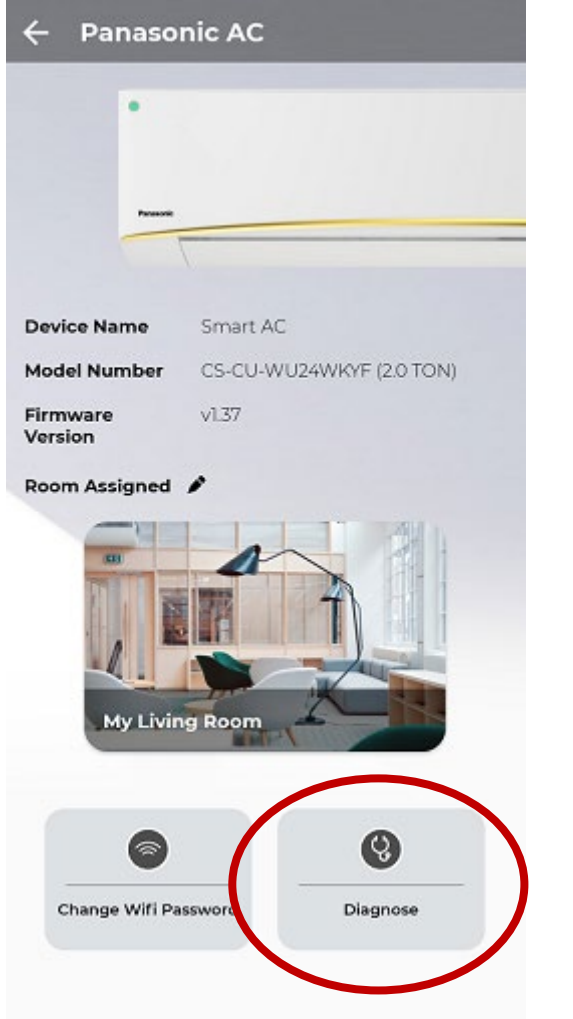
Is the WIFI LED on the indoor unit of your Air Conditioner ON and blinking?

YES: Your Air Conditioner is experiencing difficulties in getting connected. Press "Cancel" button for 10 seconds. AC will display the status. Use the "Diagnose" option in "Miraie" application (Go to AC Details page and then select "Manage Device" in the title bar) for next steps.

| 1 | Open Manage Device option in the device controls page | |

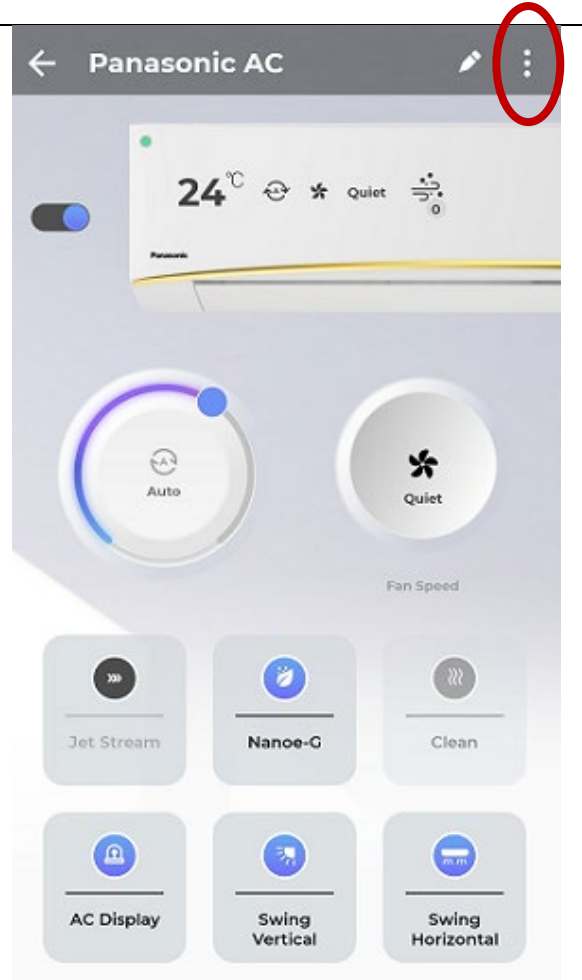| 2	Trigger "Change Wifi Password" option and follow the instructions to update the home wifi password in the Air Conditioner	

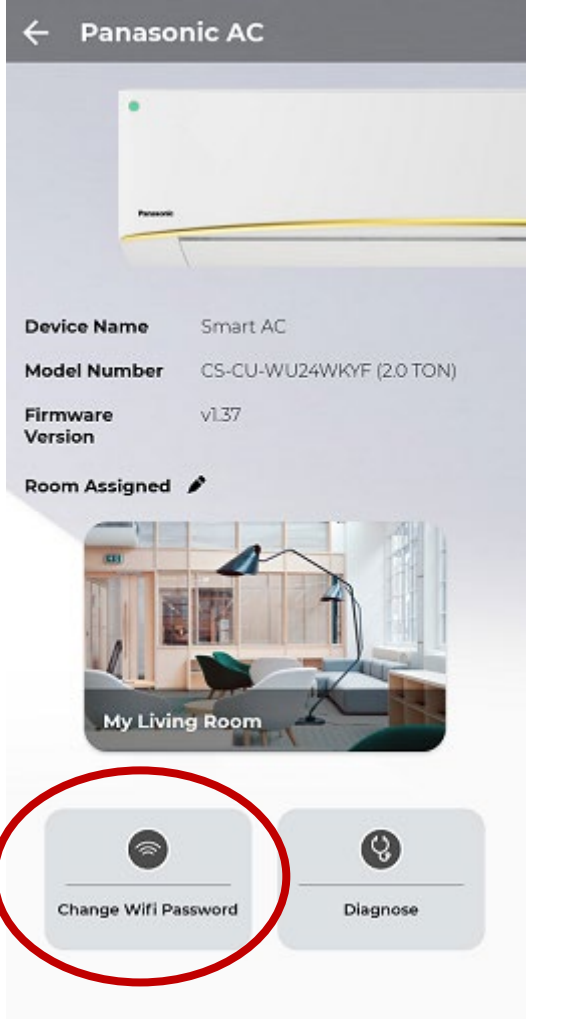**Is the WIFI LED on the indoor unit of your Air Conditioner OFF?**

YES: Press "Cancel" button for 10 seconds. AC will display the status. Use the "Diagnose" option in "Miraie" application (Go to AC Details page and then select "Manage Device" in the title bar) for next steps.

I changed my home wifi password. My AC is not connecting to my home WIFI anymore.

| 1 | Open Manage Device option in the device controls page | |

2	Trigger "Change Wifi Password" option and follow the instructions to update the home wifi password in the Air Conditioner	

I changed my home wifi router. My AC is not connecting to my home WIFI anymore.

Press "Cancel" button for 10 seconds. AC will display the status. Use the "Diagnose" option in "Miraie" application (Go to AC Details page and then select "Manage Device" in the title bar) for next steps.