# **Panasonic**®

# Operating & Installation Instructions

Washer Dryer (Household Use)

Model No. NA-S157FW1





It is essential to read these instructions.



Thank you for purchasing this product.

- Read these instructions carefully for optimum performance and safety before use.
- Keep this manual for future reference.

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# **Safety Precautions**

# **N** WARNING

### May cause serious injury or death

### Children must not use it alone.



- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

If the power cord is damaged, it must be replaced by the manufacturer, its

service agent or similarly qualified persons in order to avoid a hazard.

### Setting the Child Lock. (P. 30)

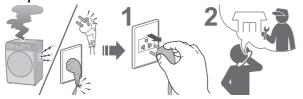


### May cause fire or electric shock

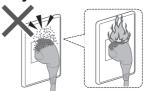
# Do not touch it with wet hands. Do not hold or pull on the cord. Plug adaptor Plug adaptor Extension cord Fully insert it. Do not use.

Damaged

### In case of failure or damaged power cord, stop use and ask the electrical technician.



Accumulated dust may cause fire.



Securely insert the ground prong. Ask the electrical technician for a new socket. periodically.



Wipe the power plug



Use a socket appropriate for this appliance.











 The plug shape, socket shape and rating requirement vary with the region.

Keep away from flammable materials.



### May cause failure

### Do not disassemble. repair or modify it by vourself.



### When using the "Panasonic SmartApp+" app

(Cause of malfunction due to radio waves from the appliance)

- Keep at least 15 cm away from the mounting part of the cardiac pacemaker.
- Keep away from medical equipment and automatic control equipment (automatic doors, fire alarms, etc.).

# Safety Precautions (continued)

# **WARNING**

### May cause fire (For safety use of the dryer)

### Do not dry items soiled with flammable materials.



 Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes, wax removers and cosmetic oils must not be dried in the appliance even after having been washed.

### Empty all pockets.



 Make sure that no objects are left in any of the pockets. Pay particular attention to cigarette lighters and matches. They may cause fire.

### Do not dry items made of rubber, etc.



- Items such as foam rubber (latex foam), shower caps, waterproof textiles, airtight fabrics, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the appliance. Such materials may be destroyed and thereby damage the appliance.
- Do not dry unwashed items in the appliance.

# The lint must not be allowed to accumulate around the appliance.

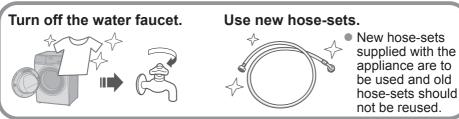


### Observe the following.

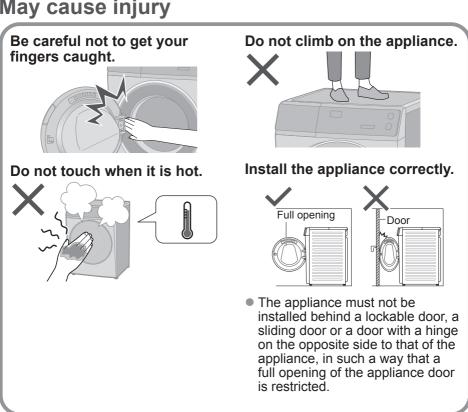
- Never stop the appliance before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- The appliance is not to be used if industrial chemicals have been used for cleaning.
- The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.

# **CAUTION**

## May cause water leakage



### May cause injury



■ For maximum mass of dry cloth and pressure of tap water, see P. 71.

# Safety Precautions (continued)

# **CAUTION**

### May cause failure

### Keep away from heat and direct sunlight.



### Do not obstruct.



Do not obstruct the openings of the bottom face with carpet, etc.

### Remove anchor bolts before operation.



### Do not use hot water.



### For machine-washable items only.



- This appliance is intended to be used in household.
  - This appliance is not intended to be used in applications such as:
  - staff kitchen areas in shops, offices and other working environments:
  - farm houses:
  - by clients in hotels, motels and other residential type environments:
  - bed and breakfast type environments;
  - areas for communal use in blocks of flats or in launderettes

### Do not wash excessively oily Follow the instructions. clothes.

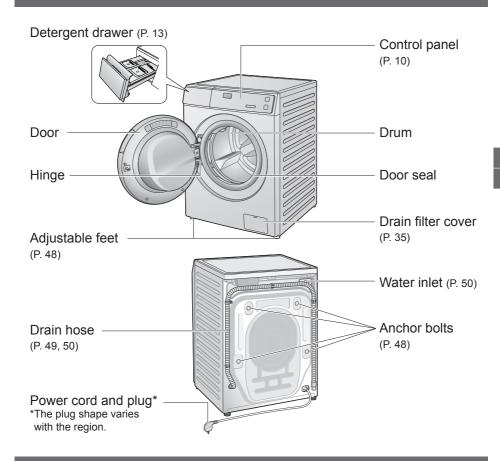




 Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

# **Checking Your Appliance**

### Part names



### **Accessories**





☐ Cover caps (4) (P. 48)



☐ Water supply hose (1) (P. 49, 50)



☐ Bottom cover (1) / Screw (1) (P. 47)



# **Before Washing/Drying**

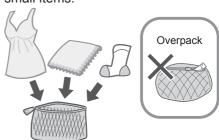
### **Preparing laundry**

### Before put clothes in drum

Remove foreign objects.

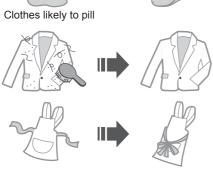


 Use laundry nets for delicates and small items.



### Pre-laundry check





Observe care labels.



Wash separately.



Pretreat for heavily stains.



### Cannot wash or dry

### Cannot wash or dry



Leather / fur



Silk, rayon and cupro (Blended fabric)



Commercially available washing aids



Cap with hard core materials



Cushion, Pillow, etc.



Urethane / rubber backed or thick mats



Paper diapers

### Others ...

- Wrinkled and embossed articles
- Crepe fabric
- Deformable clothing (blazers, ties, dresses, etc.)
- Velvet

### Cannot dry



Any of the above marks



Woollen clothing



Tights or pantyhose



Mats and other items with hair of pets attached



Quilts



Starched clothing

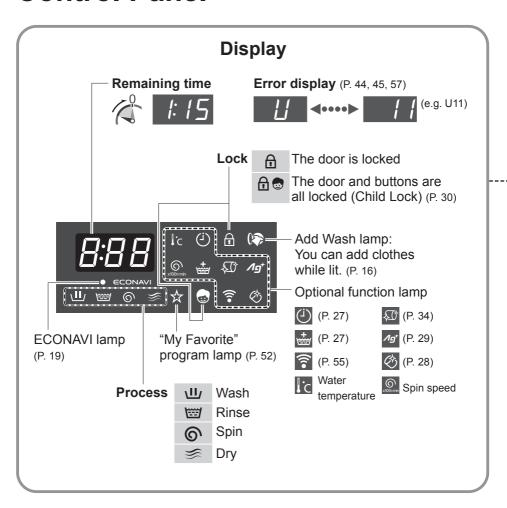


Clothing with laces or embroidery, new synthetic fibres, etc.

### NOTE

 May cause clothing deformation, damage and harm or malfunction to the appliance.

# **Control Panel**



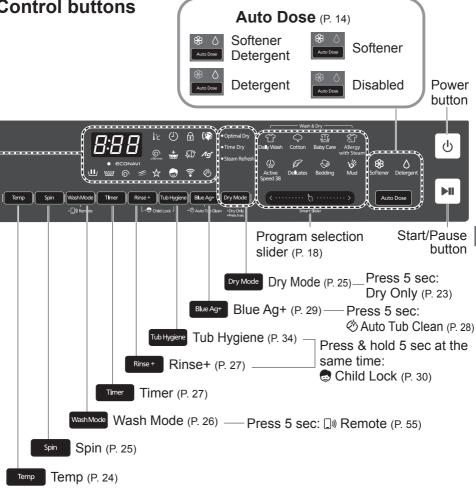
### **Touch operation**

 If water, detergent or softener gets on, turn off and wipe off with a towel etc. immediately. (Cause of malfunction)

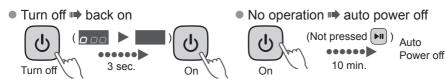




### **Control buttons**



### NOTE



- In case of a power failure
  - When the power recovers, operation resumes from where it stopped. (Auto Restart)

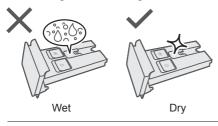
# **Detergent**

Follow the instructions on each package.

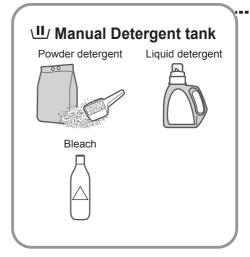
### Detergent

Use a low foam detergent.

 To prevent powder detergent from remaining in the detergent drawer:







### Bleach



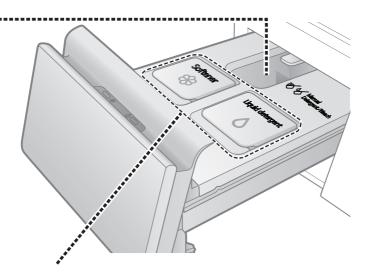


### NOTE)

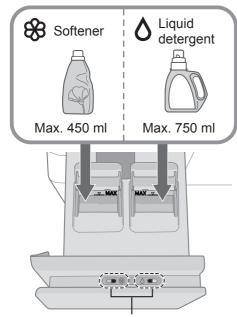
 Close detergent drawer completely before use to prevent water leakage.







### **Auto Dose tank**



When adding detergent/softener, the window turns from black to pink (softener) and blue (detergent). Add detergent/softener when the window appears black.

### NOTE

 Liquid detergent/softener left for a long time may clump or solidify. In that case, clean detergent drawer.
 (P. 32)



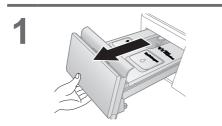


Do not use separated or solidified detergent/softener

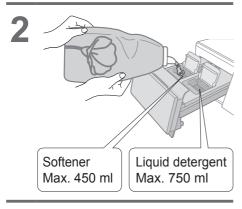
# **Auto Dose**

Detergent and softener will be automatically added depending on the amount of laundry and dose amount setting, available with all programs except "Tub Hygiene" and "Dry Only".

### ■ To supply detergent / softener



Pull the drawer out.



Close tank lid and push the drawer in completely

### ■ To set "Auto Dose" function



(The setting is memorized.)

(Default setting)

3

(P. 11)

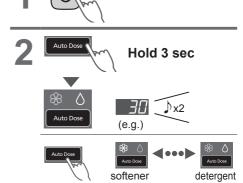
### ■ Standard amount

Dry cloth: 4 kg

Liquid detergent: 30 ml

Softener: 30 ml

### ■ To change the dose amount



To increase or decrease

- Range value
  - Detergent: 6 ml 60 ml
  - Softener: 6 ml 81 ml
     Step change: 3 ml

    The action is marriage.

(The setting is memorized.)



### NOTE

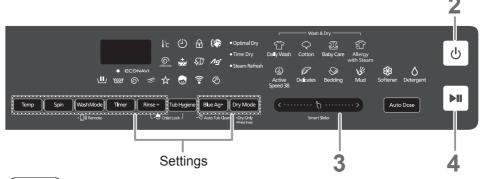
- If there is water in the tub before, detergent and softener will not be automatically supplied when washing.
- When the ambient temperature is low, operation time may be longer because the detergent/softener may solidify.

### ■ Q&A

	Questions	Answers					
ner	What cannot be used with "Auto Dose" function?	The following cannot be used:  Powder detergent  Liquid soap  Items that do not have a "Estimated amount to use" label on the package  Bleach  Powder soap  Baking soda cannot be used for manual or auto dosing.					
Detergent/Softener	Changing brand?	Follow the steps below:  ① Empty the Auto Dose tank and clean it. (P. 32)  (Mixing different brands can cause clogging)  ② Add new detergent/softener. (P. 14)					
Det	Can I add more before it runs out?	The same hrand can be added as it is					
	What is the standard amount for detergent/ softener?	<ul> <li>The standard amount is the amount of detergent/softener used per 4 kg of dry cloth.         Check information on the package.     </li> <li>If there is no information on the package or if you are unsure, contact the manufacturer.</li> </ul>					
How to use "Auto Dose" function	How many times can the laundry be washed with Auto Dose tank full?	<ul> <li>Detergent: about 22 times         The number of times varies depending on the amount of laundry and dose amount setting.     </li> </ul>					
	If the dose amount is not set?	<ul> <li>The standard amount is</li> <li>30 ml detergent per 4 kg of dry cloth</li> <li>30 ml softener per 4 kg of dry cloth</li> <li>If the settings are not appropriate for detergent/softener you are using, stains may not come off or the laundry may darken.</li> </ul>					
	What happens if put detergent in manual detergent tank while setting "Auto Dose" function?	Because it is put in twice, it will be too much.					

# Washing & Drying

**Basic Method** 



### NOTE

■ Do not let laundry get caught in the door.



■ Do not overfill the drum with laundry.



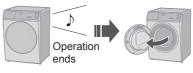
- To open the door during operation
- During washing (You can add clothes when lit.)



During drying





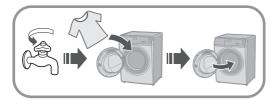


### NOTE

Door does not open 

(P. 38)

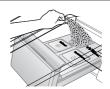






Checking "Auto Dose" setting (P. 11, 14)

or



Select a program. (P. 18)

■ Changing the settings.





Measures the amount of laundry

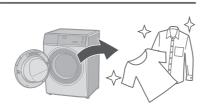
(30 sec.)



Displays the time required (recalculated)







### **Settings**

















(P. 28, 29)

Dry Mode (P. 25)

Dry Mode



# **Program List**

### WASH & DRY / WASH

Drogram		Description	Max load (kg)		Total time		
	Program Description		Wash	Dry	WASH	WASH & DRY	
T	● Everyday clothes  The Daily Wash		11.5	7.0	1:30	3:55 - 7:35	
<b>\phi</b>	Cotton	Everyday clothes with extra time (more water savings than "Daily Wash" program)	11.5	7.0	3:00	5:25 - 7:00	
	Clothes for babies & sensitive skin Rinsing thoroughly  Baby Care		5.0		2:20	4:50 - 6:15	
	Allergy with Steam		5.0	5.0	2:05	4:30 - 6:00	
<b>₹</b> Tub Hygiene		Cleaning the drum.	None 3:		3:45	4:30	

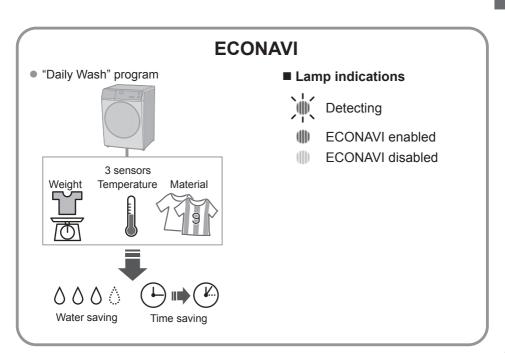
### **DRY**

Program	Description	Max load (kg)	Total time
Dry Only	<ul><li>Used to dry clothes.</li></ul>		
Hold 5 sec.	270	7.0	1:39 - 6:10

• **Total time is approximate** (When the standard water supply rate is 15 L / min). For each program's default water temperature.

### **WASH**

Program	Description	Max load (kg)	Total time	
Small loads  Speed 38		5.0	0:38	
Bedding	• Large items	3.0	1:30	
Washing gently Delicates		2.0	0:50	
₩ Mud	Mud stains	11.5	3:35	



# **Details of Programs**

Settings			uto set	tina	
Program	3	Temp (°C)	Spin (r/min)	Dry	Temp (°C)
	Daily Wash	40	1200	Optimal	Cold, 30, 40, 60
	Cotton	60	1400	Optimal	Cold, 30, 40, 60
WASH & DRY	Baby Care	40	1400	Optimal	Cold, 30, 40, 60
	Allergy with Steam	60	1400	Optimal	60
	<b>₹</b> Tub Hygiene	40	1200	Optimal	40
	Daily Wash	40	1200	_	Cold, 30, 40, 60
	Cotton	60	1400	_	Cold, 30, 40, 60
	Baby Care	40	1400	_	Cold, 30, 40, 60
	Allergy with Steam	60	1400	_	60
WASH	<b>₹</b> Tub Hygiene	40	1200	_	40
	(j <sub>38</sub> ) Active Speed 38	40	1200	_	Cold, 30, 40
	Bedding	Cold	700	_	Cold, 30
		30	500	_	Cold, 30, 40
	<b>∜</b> Mud	40	1200	_	40
DRY	Dry Only	_	✓ *1	Optimal	_

### NOTE)

- For normally soiled laundry at the rated capacity, we recommend using the "Cotton, 60 °C, 1400 r/min" which is tested in accordance with IEC 60456 for the energy and water efficiency aspects.
- Actual water temperature may differ from the declared cycle temperature.
- These results depend on water pressure, water hardness, water inlet temperature, room temperature, type and amount of load, degree of soiling, utilized detergent, fluctuations in the main electricity supply and chosen additional options.

Catting range			0*	tion of	function		
Setting range				nionai	functio		
Spin (r/min)	Dry Mode	Wash Mode	Dry Mode	Timer	Rinse+	Blue Ag+	Auto Tub Clean
1200, 1400	Optimal, Time	$\checkmark$	$\checkmark$	✓	✓	$\checkmark$	✓
1200, 1400	Optimal, Time	✓	✓	✓	✓	✓	✓
1200, 1400	Optimal, Time	✓	✓	✓	✓	✓	✓
1200, 1400	Optimal, Time	-	✓	✓	-	_	✓
1200	Optimal	-	✓	_	_	_	_
Ø, 500, 700, 1200, 1400	-	✓	_	✓	✓	✓	✓
Ø, 500, 700, 1200, 1400	-	✓	-	✓	✓	✓	✓
Ø, 500, 700, 1200, 1400	-	✓	-	✓	✓	✓	✓
Ø, 500, 700, 1200, 1400	-	-	_	✓	_	_	✓
1200	-	-	-	-	-	-	_
Ø, 500, 700, 1200, 1400	_	✓	-	✓	_	✓	✓
Ø, 500, 700	-	✓	_	✓	✓	✓	_
<b>Ø</b> , 500	-	✓	_	_	<b>√</b>	<b>✓</b>	_
Ø, 500, 700, 1200, 1400	-	✓	_	✓	✓	✓	✓
-	Optimal, Time, Steam Refresh	_	✓	_	_	-	_

Ø: Drain only (No spin)

<sup>•</sup> Setting time for Time Dry: 30, 60, 90, 150, 210, 320 min.

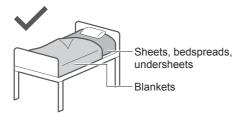
<sup>\*1</sup> In case of "Optimal Dry" mode,
If the weight of clothes is heavy, spin is performed: 1200
If the weight of clothes is light, spin is not performed:

# **Washing & Drying Tips**

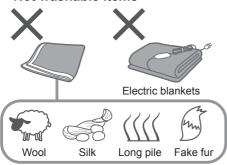
### Bedding

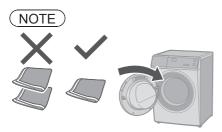
### ■ Washable items

- 🚟 🚟 (Wash) 🖼 (Handwash)
- 100 % cotton or 100 % synthetic

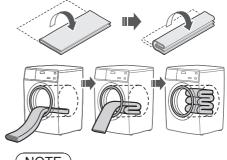


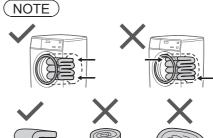
### ■ Not washable items





### ■ Putting blankets into the drum





### **Delicates**

### ■ When washing

 To rinse fully, use the "Rinse+" function. (P. 27)



■ After operation ends



### **Dry Only**

You can change dry modes depending on clothes.





Hold 5 sec. (for Dry Only)

Select Dry Mode.

Dry Mode





Open the tap even in drying.



• The door is locked during drying.



rilly	
Dry Mode	Description
Optimal Dry	For heat-sensitive clothes (Max. 7.0 kg).
Steam Refresh	Use steam to reduce wrinkles and odors on dry cloths such as linen or blouses cotton shirt or artificial fabric. (Max. 2.0 kg dry cloths).  *Time: 37 min.  *After drying, the drum will rotate every 5 minutes for 40 seconds to prevent wrinkles caused by leaving the clothes unattended.  Lights (On)  Approx. 2 hours  • To open the door:
Time Dry	For clothes easy to be wrinkled.
30 60 90 150 2 (0 3 20	Thinner plain woven and crepe texture etc.  • For small amount laundry (Max. 0.5 kg).  *Time: 30 min.  *After drying: Take out immediately
	<ul> <li>For half-dry clothes.</li> <li>*Time: 30 min. and more</li> </ul>

# **Changing Program Settings**

### ■ Preparing

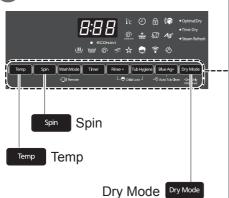
- Sort the laundry and put it into the drum. (P. 8)
- Checking "Auto Dose" setting or add detergent manually (P. 11, 12, 14)

1

2 Select a program. (P. 18)



Change the program's settings.



ontions and sotting

- Available options and setting ranges are different depending on the program. (P. 20)
- An alarm sounds if you select an option that is unavailable.

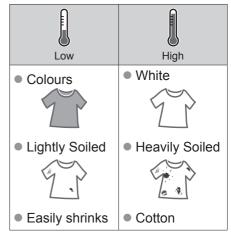
4 Start

### l'c Temp

Change the washing temperature.



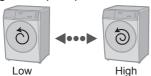
### ■ Setting guide



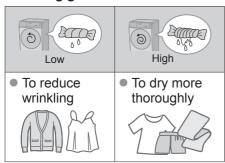


### ⊚r/min Spin

Change the spin speed.

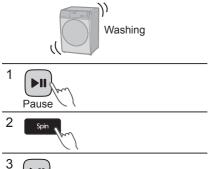


■ Setting guide



3 Spin (P. 21)

■ To change the setting while washing



### 

Select a combination of processes.





# **Changing Program Settings** (continued)

### ■ Preparing

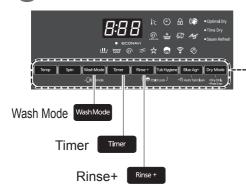
- Sort the laundry and put it into the drum. (P. 8)
- Checking "Auto Dose" setting or add detergent manually (P. 11, 12, 14)

1 Um

Select a program. (P. 18)



Change the program's settings.



- Available options and setting ranges are different depending on the program. (P. 20)
- An alarm sounds if you select an option that is unavailable.

4 Start

### Wash Mode

Select a combination of wash, rinse and spin.



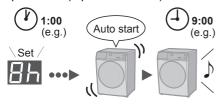
3 Wash Mode

_			
<b>Ⅲ</b> /*1	Wash		
*2	Rinse		
<b>⑥</b> *2	Spin		
₩	Wash and rinse		
<b>业</b> ⑥	Wash and spin		
<b>₩</b> 6 *2	Rinse and spin		

- \*1 Water is drained after wash process.
- \*2 Drains first if there is water in the drum.

### (i) Timer

Set how many hours later to finish operation. (Up to 24 hours)

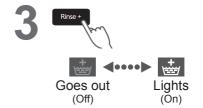




Add an extra rinse.



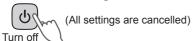




■ To check a preset time



■ To cancel settings

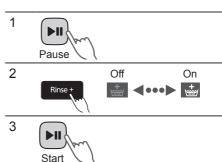




Not available: P. 21

■ To change the setting while washing





# **Changing Program Settings** (continued)

### ■ Preparing

- Sort the laundry and put it into the drum. (P. 8)
- Checking "Auto Dose" setting or add detergent manually (P. 11, 12, 14)

1 Um

Select a program. (P. 18)



Change the program's settings.



- Available options and setting ranges are different depending on the program. (P. 20)
- An alarm sounds if you select an option that is unavailable.

4 Start

### **O Auto Tub Clean**

Add tub cleaning process.



Hold 5 sec.

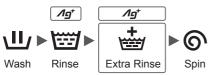


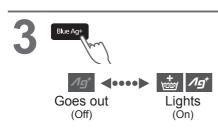
### NOTE

• The setting is memorized.

### /⊴ Blue Ag+

Bacteria elimination function (Max. 3.0 kg).





### ■ Service life for Ag+ case

- "Blue Ag+" works for about 300 to 350 times (for about 7 years if used once a week).
- Replace the case when the contents are decreased.





Replace

Wash without "Ag+"



### NOTE

 Do not use the water for other purposes.





### ■ Change Ag+ case

Take out the detergent drawer.



Remove Ag+ case



2 Exchange and attach Ag+ case



Attach detergent drawer completely



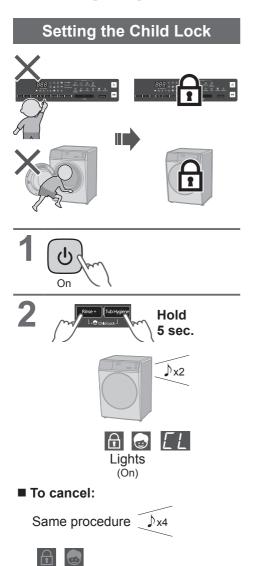
- The kind of clothes, detergent, softener, and water hardness may affect the result.
- Stop use if itchy, etc.







# **Changing Appliance Settings**



# 1 On Hold 5 sec.



■ To reset:

Goes out (Off)

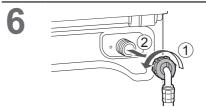
# **Maintenance**

### Water supply filter

### If water does not flow smoothly

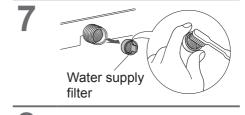






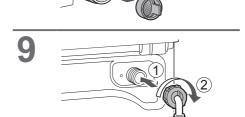


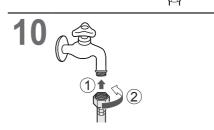












# Maintenance (continued)

### **Detergent drawer**

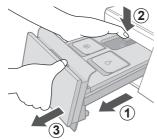
Once every 3 months When changing detergent or softener brand

When not used for more than 1 month

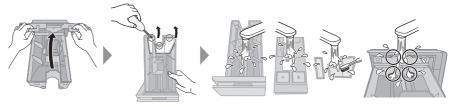
When the window does not change color during use

4

Take out the drawer.



Open the drawer lid, remove 2 filters, then wash with water.



Open the drawer lid

Remove filters

Wash with water

Clean the circled positions to clean the window

(NOTE)

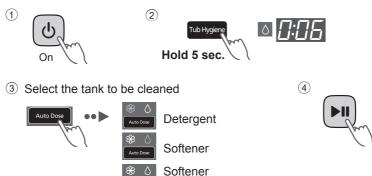
- Do not reuse leftover liquid detergent and softener.
- Do not wipe the joint. --- (cause of clogging)

Attach filters, close the lid and attach the drawer.



4

- Fill the tank about halfway with water, then close completely.
- Close the door of washing machine and run "Auto Dose Tank Clean" function to clean (6-minute maintenance).

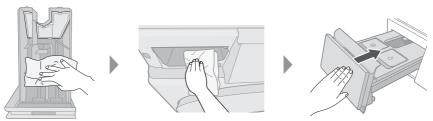


• If the joint is clogged, run "Auto Dose Tank Clean" function to deep clean (47-minute maintenance).

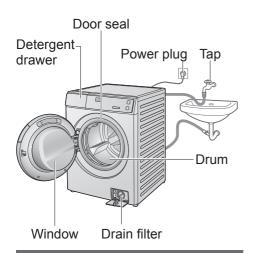
Detergent



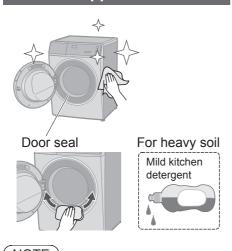
Take out the drawer, discard the remaining water and wipe off the water, then attach the drawer.



# Maintenance (continued)



### **Appliance**





 Do not use gritty cleaners or thinners, or products containing alcohol or paraffin oil.

### **Drum**

Once a month or if flashes <Tub Hygiene>

1

Whitening bleach (chlorine bleach)



o for Wash

for Wash & Dry

Tub Hygiene

2

Dry Mode

5 Start ····

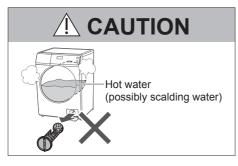
### NOTE

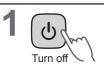
 If the "Tub Hygiene" program is not run, the indicator goes off when other program is run 3 times.

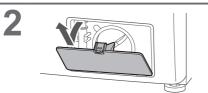
### **Drain filter**

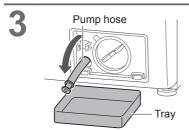
### Once a month

Be sure to drain water in the drum before this procedure.



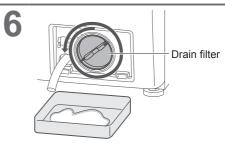


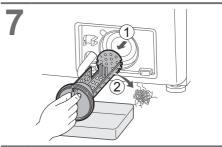


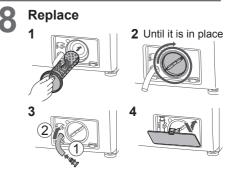








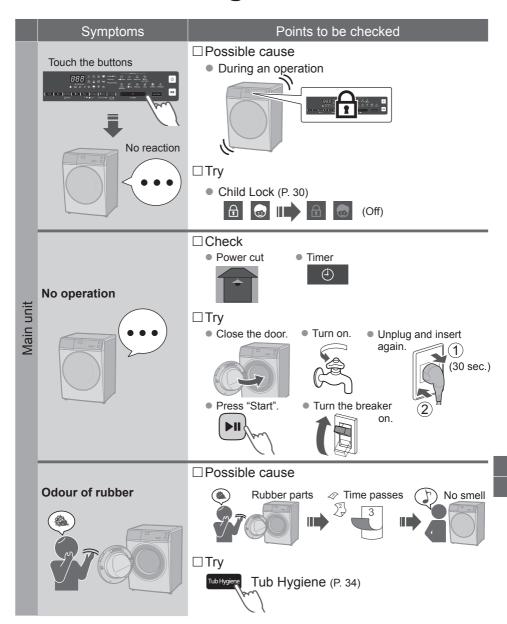




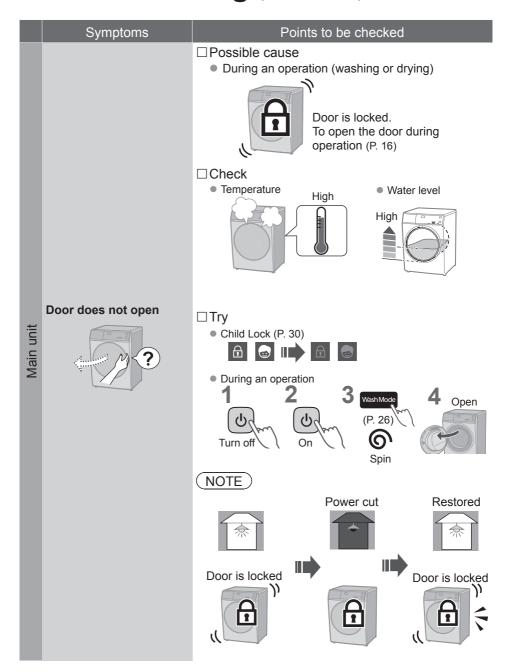
# For Better Results

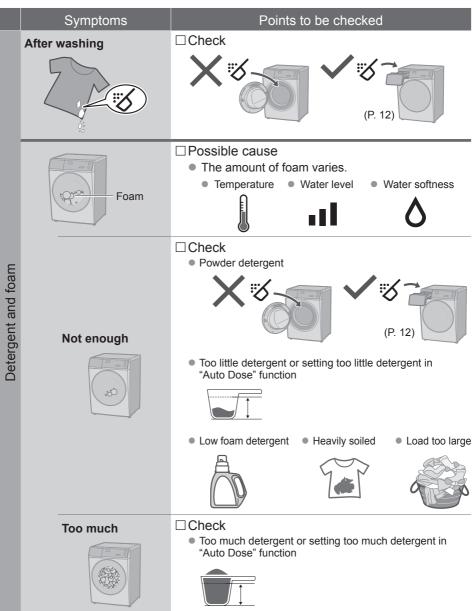
Symptoms	Tips for nice finish			
Shrunken clothes	If cotton products have shrunk by drying  Moisten and stretch.			
9 19				
Hand feeling changes by wrinkles	<ul> <li>Reduce clothing amount.</li> <li>Select dry mode. (P. 23)</li> <li>Depending on clothes</li> </ul> After drying Take out immediately			
. During in incufficient	Reduce clothing amount.			
<ul><li> Drying is insufficient</li><li> Drying is uneven</li></ul>				
	• Turn on.			
Feel rough	When towels feel rough after washing			
	Fabric softener If still feel rough Dry			
Lint is attached	• "Rinse+" or "Tub Hygiene"			
	(P. 27) Or Tub Hygiene (P. 34)			

# **Troubleshooting**

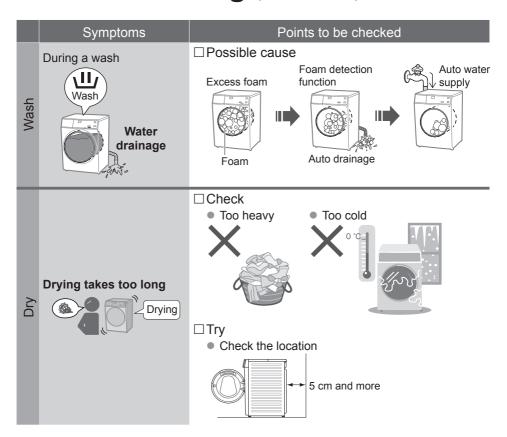


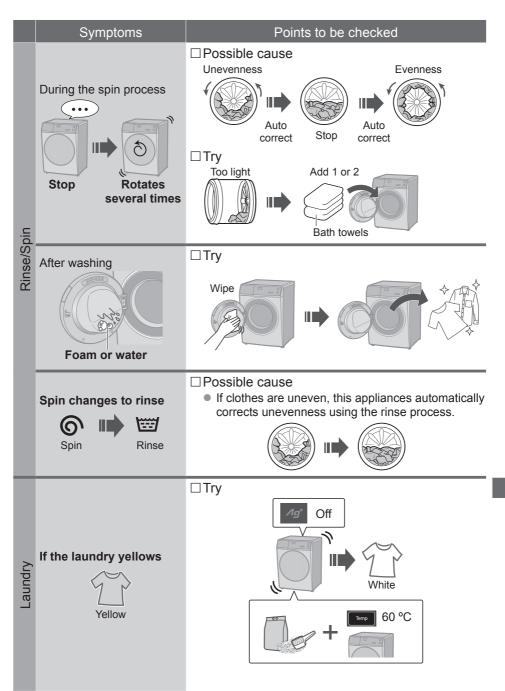
# Troubleshooting (continued)





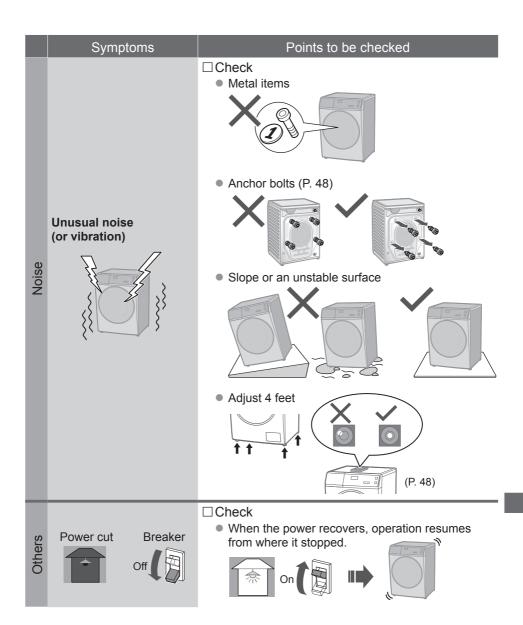
# Troubleshooting (continued)



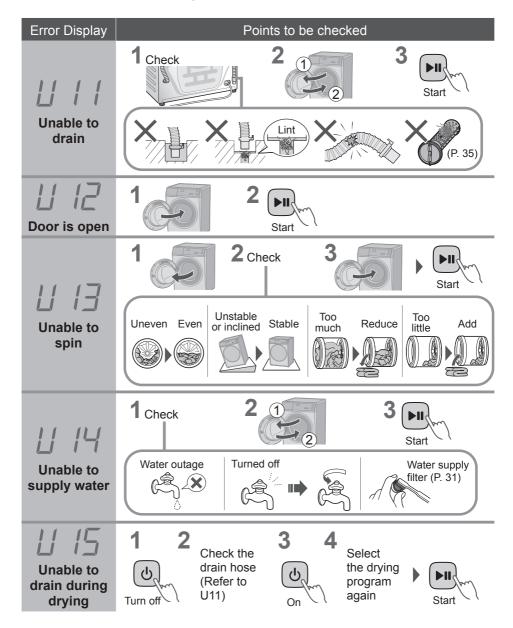


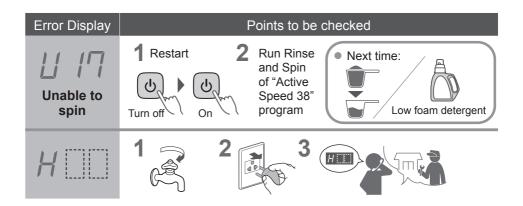
# Troubleshooting (continued)

	Symptoms	Points to be checked
Time	During a wash  Displayed time  Changes	Possible cause  Remaining time is corrected during operation.  Approximate  If the settings changed  If clothes are uneven  The remaining time may increase.
	Remaining time  Does not decrease  or  Suddenly decrease  ::57	□ Possible cause The displayed time is a guideline.
	During water drainage	□ Possible cause ■ This is normal. The drain pump is working.
	Sound of fan rotating	□ Possible cause
Noise	?	This is normal.     The fan cools electric parts.
	Motor emits a sound	□Possible cause
		<ul> <li>This is normal.         The motor will make a short sound when the drum engages.     </li> </ul>

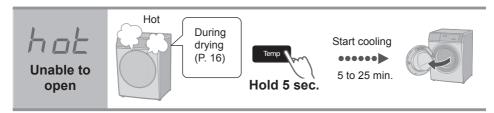


# **Error Display**





#### **■** Information



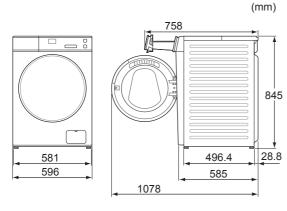
# Installation Choosing the Right Location



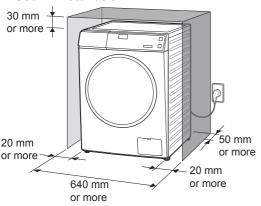
## Make sure to ask a service person for installation.

- Do not install the appliance by yourself.
- Follow this installation method. If you do not, Panasonic will not be liable for any accidents or damages.

## **Appliance dimensions**



#### ■ Set-in installation



 Do not let the metallic portions of the appliance come into contact with metal sinks or other appliances.

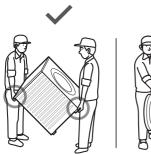


## Installation

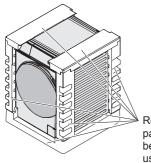
# **Moving and Installing**

# **Carrying the appliance**

#### Do not do it alone.

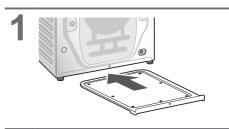






Remove all packing cushions before starting to use the appliance.

## Installation of bottom cover



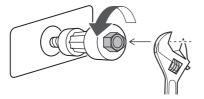


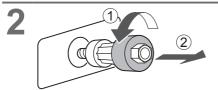
## Installation

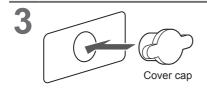
# Moving and Installing (continued)

## Removing the anchor bolts

# Anchor bolts (4)







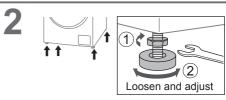


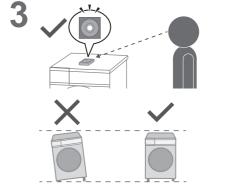
■ Moving the appliance again

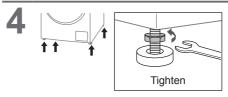


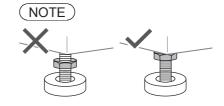
## Levelling the appliance









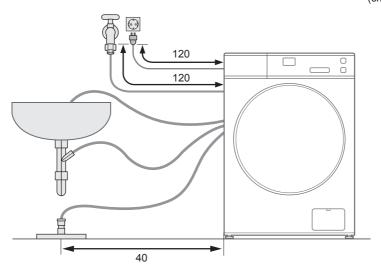


# **Connecting the Hoses**

Connect the hoses properly to prevent water leaks.

## Maximum connection distances for hoses and the power cord

# 



## Installation

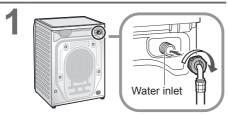
# Connecting the Hoses (continued)

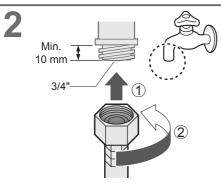
## Water supply hose

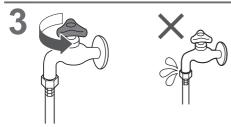
■ Connecting the water supply hose

# **!** CAUTION

- Tighten the nut firmly.
- Do not twist, squash, modify or cut the hose.

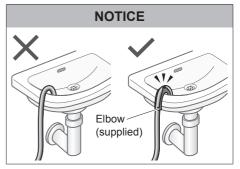




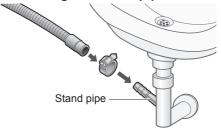


## **Drain hose**

■ Draining to a sink or wash basin

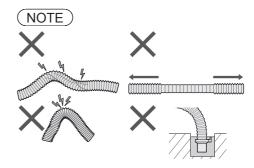


■ Draining to a stand pipe

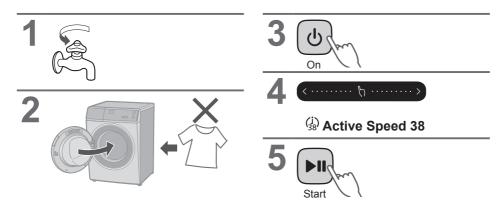


■ Draining to a drain hole

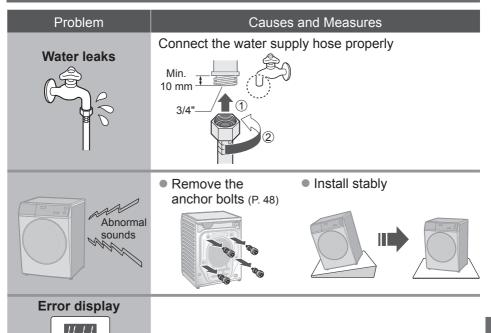




# Installation Test Run



## Checking after test run

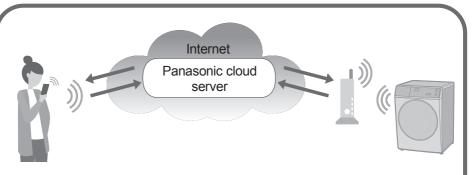




# Panasonic SmartApp+

More convenient with your smartphone

You can use the service using the "Panasonic SmartApp+".



You can operate the washing machine or set the timer with application.

Support program selection from program history.

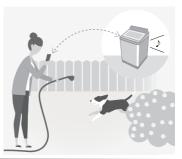
We have "My Favorite" program. You can create original programs with your favorite settings.

 Up to 10 programs for each operation (WASH, WASH & DRY, DRY).



Notification of washing status and end of operation.

Clothes can be taken out immediately after washing.



 The contents, functions and designs of this service are subject to change or termination without prior notice.

## **Required Equipment and Environment**

Let's check the equipment required to use the app.

- Android or iOS (iPhone) smartphone
- About supported OS https://www.panasonic.com/fiot/wash/



Panasonic Website



Internet environment Please confirm that it is a broadband line.

Example) FTTH (optical fiber), ADSL, CATV (cable television), etc.

Internet communication charges will be borne by the customer.





Wireless LAN router
 Use a wireless LAN router
 to connect to the internet.



### NOTE

- Make sure that the wireless LAN router has a communication standard of 2.4 GHz band. (Communication standards: IEEE802.11b, IEEE802.11g, IEEE802.11n) Other than the above cannot be used.
- Models that only support WEP cannot be used.
- As a security measure, be sure to use a wireless LAN router that can set the encryption method WPA3, WPA2, or WPA.
- We recommend WPA3 and WPA2 (AES) as the encryption method.
- We do not guarantee the operation of all wireless LAN routers. (Mobile router is not guaranteed to work.)

## **Initial Settings**



Follow the settings on the screen of the app.

1

#### Install the "Panasonic SmartApp+" (free)

You can find the link to download the application from "Panasonic Website".
 https://www.panasonic.com/fiot/wash/



Panasonic Website

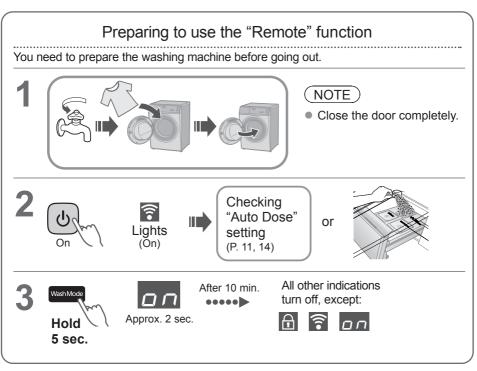
- Alternatively, you can search for the "Panasonic SmartApp+" app on Google Play (Android) or App Store (iOS) and install the app.
- You can also scan the link to install the app from the QR code pasted on the washing machine.
- 2 Follow instructions displayed on the screen of the app and register the washing machine.
  - Operate in a position where you can check the display on the washing machine.
  - It cannot be operated while the washing machine is running.



Use the app (P. 55)

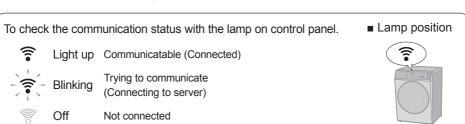
## Using the "Panasonic SmartApp+"

After initial setting is completed, you can use the app.



## NOTE

- To cancel the remote control mode and unlock the door → turn the power off.
- When there is no remote control from the app, the remote control mode is released after 23 hours. During remote control mode, all buttons on the appliance (except (b)) are disabled. You can only control the washing machine from the app. After 23 hours, the normal screen is displayed and the remote control is disable.



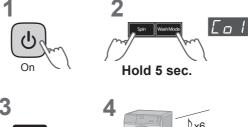
## Initializing

When you stop using the "Panasonic

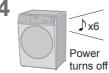
SmartApp+"

- Suspected use due to unauthorized access
- If the appliance is a pre-owned machine

Reset the wireless LAN settings to the default settings. (Operate on the washing machine)
You should also stop using the service of the app.



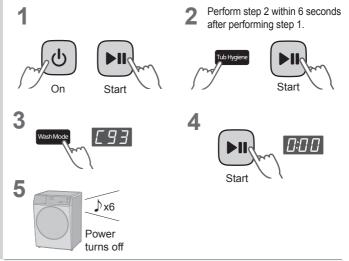




Reset all the contents such as the wireless LAN settings, washing machine settings, operation history, etc. to the state at the time of purchase. The QR code behind the appliance door cannot be used for subsequent registrations. (Full initialization)

(Operate on the washing machine)

When you dispose of or transfer the washing machine



# Error Display

Error display	Causes & Measures				
U81	<ul> <li>Failed to connect the washing machine and the wireless LAN router. Check the following.</li> <li>The router is not turned on. → Turn on the power.</li> <li>The distance between the router and the washing machine is too long. → Bring the router closer.</li> <li>There is a device that uses radio waves, such as a microwave oven, nearby.         <ul> <li>→Keep a distance.</li> <li>→Stop using the device or wait a while and try again.</li> </ul> </li> <li>Multiple devices are connected to the router.         <ul> <li>→Turn off the power of the device you are not using.</li> </ul> </li> </ul>				
U82	<ul> <li>Communication error with the server.</li> <li>There may be a problem with your internet connection.</li> <li>→If you do not know the cause, contact your provider, carrier, or router manufacturer.</li> </ul>				
U83	<ul> <li>In "Backup connection", SSID or password of the router is incorrect.</li> <li>→ Check the description of the router.</li> <li>Failed to connect the washing machine and the router.</li> <li>→ Check the above "U81".</li> </ul>				
U84	<ul> <li>"Scan connection" failed. Check the following.</li> <li>• The Bluetooth® setting on your smartphone is turned off.</li> <li>• The QR code cannot be read correctly.</li> <li>→ Make sure that the Bluetooth® setting is ON, and then connect again If you still cannot connect, please try "Backup connection".</li> </ul>				
The app displayed the word like "Cannot communicate with the washing machine."	<ul> <li>Communicate again after a while, or check the connection status by the following method.</li> <li>1 2 4 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1</li></ul>				

## Usage for wireless LAN/Bluetooth®

#### ■ Usage restrictions

Please note that there are the following restrictions on use. Panasonic is not liable for any incidental damages resulting from the failure to comply with the restrictions and the use or inability to use the machine.

- Do not connect to a wireless network that you do not have permission to use. A wireless network (SSID\*) that you do not have permission to use during automatic search of the wireless network environment may be displayed, but if you connect, it may be considered as unauthorized access.
- Do not use in a place where magnetic field, static electricity, or radio interference is generated.
   If you use it near the following devices, communication may be interrupted or the speed may slow down.
  - Microwave oven
  - Other wireless LAN / Bluetooth® devices
  - Other devices that use radio waves in the 2.4 GHz band (digital cordless phones, wireless audio devices, game consoles, PC peripherals, etc.)
  - Metal objects that easily reflect radio waves
- \* A name used to identify a specific network on a wireless LAN. If this SSID matches on both devices, communication is possible.

#### ■ Security measures

- Since the wireless LAN uses radio waves to send and receive data, there is a risk of unauthorized access. Take security measures to ensure the safety of your data. (P. 53) Please note that we are not responsible for any problems that occur without taking security measures.
- For the password (encryption key) of the wireless LAN router, refer to the instruction manual of the wireless LAN router and set it in consideration of security.

#### ■ About firmware

- This machine has a function to connect to our firmware update server via the Internet and automatically update its own firmware to the latest version. Since wireless communication is temporarily interrupted during the update, communication may be interrupted or the speed may slow down.
- Do not analyze or modify the firmware.

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- (3) Conditionally licensed open source software

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#### c.ISON

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# **Specifications**

**■** For Singapore

		NA-S157FW1
Rated voltage (V)		220 - 240
Rated frequency (Hz)		50
Maximum energy rated power input (W)		1600 - 1900
Heating energy rates	For washing	1445 - 1710
power input (W)	For drying	905 - 1090
Maximum spin speed (r/min)		1400
Product dimensions (W:	x D x H) (mm)	596 × 585 × 845
Product weight (kg)		70
Maximum mass of dry cl	oth (Wash) (kg)	11.5
Maximum mass of dry cl	oth (Dry) (kg)	7.0
Pressure of tap water (M	IPa)	0.01 - 1

**■** For Philippines

		NA-S157FW1
Rated voltage (V)		230
Rated frequency (Hz)		60
Maximum energy rated power input (W)		1700
Heating energy rates	For washing	1570
power input (W)	For drying	1005
Maximum spin speed (r/min)		1400
Product dimensions (W	x D x H) (mm)	596 × 585 × 845
Product weight (kg)		70
Maximum mass of dry of	loth (Wash) (kg)	11.5
Maximum mass of dry of	loth (Dry) (kg)	7.0
Pressure of tap water (N	ЛРа)	0.01 - 1

Complies with IMDA Standards DB01017