



| Troubleshooting  |  | Microwave  |
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| <b>ALL THESE THINGS ARE NORMAL:</b>                      |  |  |
| Operation  | The oven causes interference with my TV.   | <ul style="list-style-type: none"> <li>Some radio, TV, Wi-Fi, cordless telephone, baby monitor, blue tooth or other wireless equipment interference might occur when you cook with the microwave oven. This interference is similar to the interference caused by small appliances such as mixers, vacuums, hair dryers, etc. It does not indicate a problem with your oven.</li> </ul>  |
|  | Steam accumulates on the oven door and warm air comes from the oven vents.   | <ul style="list-style-type: none"> <li>During cooking, steam and warm air are given off from the food. Most of the steam and warm air are removed from the oven by the air which circulates in the oven cavity. However, some steam will condense on cooler surfaces such as inside and/or on the oven door. This is normal and safe. Steam will disappear after the oven is cool down.</li> </ul>   |
|  | Accidentally operate the microwave oven without any food in it.  | <ul style="list-style-type: none"> <li>Operating the oven empty for a short time will not damage the oven. However, we do not recommend this to be done.</li> </ul>  |
| Noise  | The oven has an odour and generates smoke when using Combination, Oven, Crispy Grill and Grill function.                     | <ul style="list-style-type: none"> <li>It is essential that your oven is wiped out regularly particularly after cooking by Combination or Grill. Any fat and grease that builds up on the roof and walls of the oven will begin to smoke if not cleaned.</li> </ul>  |
|  | The fan motor continues operating after cooking is over.   | <ul style="list-style-type: none"> <li>After using the microwave oven, the fan motor will operate for several minutes to cool the electric components.</li> </ul>  |
|  | There are humming and clicking noises from the oven when cooking Combination.  | <ul style="list-style-type: none"> <li>These noise occur as the oven automatically switch the grill. This is normal.</li> </ul>  |
| Smoke  | Some Smoke will be given off from the cavity when using Combination, Oven, Crispy Grill and Grill for the first time.        | <ul style="list-style-type: none"> <li>It is caused by the excessive oil in the cavity and oil used for rust protection volatilizing.</li> </ul>   |
| <b>Check the following before calling for servicing.</b> |  |  |
| <b>Problem</b>   |  | <b>Cause and Measures</b>  |
| Operation  | Oven will not turn on.   | <ul style="list-style-type: none"> <li>The oven is not plugged in securely. Remove plug from outlet, wait 10 seconds and re-insert.</li> <li>Circuit Breaker or fuse is tripped or blown. Contact the specified service center.</li> <li>There is a problem with the outlet. Plug another appliance into the outlet to check if the outlet is working.</li> </ul>  |
|  | Oven will not start cooking.   | <ul style="list-style-type: none"> <li>The door is not closed completely. Close the oven door securely.</li> <li>Start Pad was not pressed after programming. Press Start Pad.</li> <li>Another program has already been entered into the oven. Press Stop/Reset Pad to cancel the previous program and program again.</li> <li>The program has not been entered correctly. Program again according to the Operating Instructions.</li> <li>Stop/Reset Pad has been pressed accidentally. Program oven again.</li> </ul> |
|  | "HOT" appears in the display window.   | <ul style="list-style-type: none"> <li>The cavity is overheated. Operate again after it cools down.</li> </ul>   |
|  | "H97" or "H98" or "H00" appears in the display window.   | <ul style="list-style-type: none"> <li>This display indicates a problem with the microwave generation system. Contact the authorised service center.</li> </ul>  |
|  | "DEMO MODE PRESS ANY KEY" or "Demo" or "D" appears in the display window.  | <ul style="list-style-type: none"> <li>The oven is under demonstration mode. Press Micro Power Pad once, Start Pad 4 times and Stop/Reset Pad 4 times.</li> </ul>  |
|  | The "LOCK" appears in the Display Window.  | <ul style="list-style-type: none"> <li>The Child Lock was activated by pressing Start Pad 3 times. Deactivate Lock by pressing Stop/Reset Pad 3 times.</li> </ul>  |
|  | The control panel keys do not respond when tapped.   | <ul style="list-style-type: none"> <li>The oven may be in stand-by mode. Ensure the oven is plugged in. Open and close the door to activate.</li> </ul>  |
|  | "U12" appears in the display window.   | <ul style="list-style-type: none"> <li>Drip tray is loose or not in the right position. Replace the drip tray onto the front legs of oven.</li> </ul>  |
| "U14" appears in the display window.                     | <ul style="list-style-type: none"> <li>The water tank is empty. Full it with water and press Stop/Reset to reset.</li> </ul> |  |