

Troubleshooting		LED TV
Check the following before calling for servicing.		
Problem	Cause and Measures	
Operation	The TV does not switch on	<ul style="list-style-type: none"> • Check the mains lead is plugged into the TV and the mains socket.
	The TV goes into Standby mode	<ul style="list-style-type: none"> • Auto power standby function is activated.
	The remote control does not work or is intermittent	<ul style="list-style-type: none"> • Are the batteries installed correctly?
		<ul style="list-style-type: none"> • Has the TV been switched on?
		<ul style="list-style-type: none"> • The batteries may be running low. Replace them with new ones.
		<ul style="list-style-type: none"> • Point the remote control directly at the TV's remote control signal receiver (within about 7 m and a 30 degree angle of the signal receiver). • Re-locate the TV away from sunshine or other sources of bright light so they do not shine on the TV's remote control signal receiver.
	No image is displayed	<ul style="list-style-type: none"> • Check the TV is turned on.
		<ul style="list-style-type: none"> • Check the mains lead is plugged into the TV and the mains socket.
		<ul style="list-style-type: none"> • Check the correct input mode is selected.
		<ul style="list-style-type: none"> • Check the setting of [AV] ([COMPONENT] / [VIDEO]) in [Input Selection] to match the signal being output by the external equipment.
<ul style="list-style-type: none"> • Is [Backlight], [Contrast], [Brightness] or [Colour] in the Picture Menu set to the minimum? • Check all required cables and connections are firmly in place. 		
An unusual image is displayed	<ul style="list-style-type: none"> • Turn the TV off with Mains power On / Off switch, then turn it on again. • If the problem persists, initialise all settings. ---[Shipping Condition] in [System Menu] (Setup Menu) 	
	<ul style="list-style-type: none"> • Set [HDMI Auto Setting] (Setup Menu) to [Mode1] 	
Cabinet of the TV become hot	<ul style="list-style-type: none"> • Parts of the TV may become hot. These temperature rises do not pose any problems in terms of performance or quality. 	
The display panel moves slightly when pushed with a finger	<ul style="list-style-type: none"> • There is a little gap around the panel to prevent damage to the panel. This is not a malfunction. 	