

TERMS AND CONDITIONS OF PRODUCT WARRANTY:

The warranty period of Panasonic products shall be one (1) year for parts and labor from the date of purchase. This warranty applies for all products sold by Panasonic Manufacturing Philippines Corporation (PMPC) within the Philippines only. The customer must present any proof of purchase to avail the product warranty.

The warranty shall apply if the defective product has been inspected by a customer service representative of PMPC or any Panasonic Authorized Service Center (PASC).

For warranty registration, send the completely filled up Product Warranty Certificate and a copy of a proof of purchase thru email or by post office within ONE (1) month from the date of purchase.

Refrigerators

No-Frost Models (Inverter) <ul style="list-style-type: none">• One (1) year for parts and labor.• Twelve (12) years for compressor.	Direct Cool Models (Non-Inverter) <ul style="list-style-type: none">• One (1) year for parts and labor.• Five (5) years for compressor.
Direct Cool Models (Inverter) <ul style="list-style-type: none">• One (1) year for parts and labor.• Five (5) years for compressor.	Direct Cool Business Models (for NR-BQ261VB) <ul style="list-style-type: none">• Three (3) year for parts and labor.• Twelve (12) years for compressor.

Air Conditioners

Window Type Models <ul style="list-style-type: none">• One (1) year for parts and labor.• Five (5) years for compressor.	Split Type and Commercial Models <ul style="list-style-type: none">• One (1) year for parts and labor.• Five (5) years for compressor.
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It is recommended to consult PASC about installation conditions for window type models. For split type and commercial models, authorized installers or PASC should survey, install, clean, maintain the unit, otherwise warranty will be NULL and VOID.

Washing Machines

Fully Automatic Models <ul style="list-style-type: none">• One (1) year for parts and labor.• Twelve (12) years for wash motor.	Manual Models <ul style="list-style-type: none">• One (1) year for parts and labor.
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Electric Fans

AC Motor Models <ul style="list-style-type: none">• One (1) year for parts and labor.• Three (3) years for motor.	DC Motor Models <ul style="list-style-type: none">• One (1) year for parts and labor.• Five (5) years for motor.
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Bottle Coolers and Chest Freezers (Commercial use)

- One (1) year for parts and labor.
- Two (2) years compressor

Hair Care Products

- Two (2) years for parts and labor.

Televisions, LCD Projectors, and System Products

Television <ul style="list-style-type: none">• Two (2) years for parts and labor.	LCD Projector and DLP Projector <ul style="list-style-type: none">• Three (3) years for parts and labor.
CCTV, Flat Panel Display, Point of Sales, High Speed Scanner, HD Visual Conference, Video Intercom System <ul style="list-style-type: none">• Three (3) years for part and labor.	Security Camera and Recorder <ul style="list-style-type: none">• Three (3) years for parts and labor.

Warranty period for LCD and DLP projectors lamp is six (6) months or 500 hours, whichever comes first. Damage on the LCP/ DLP glass part and lens unit are not covered by the warranty.

For the compressor and motor warranty, expandable items such as refrigerant, external overload protector, relay, filter drier, labor, and transportation cost are excluded.

The warranty is not transferrable and does not apply to damages caused by ants, rodents, insects and arising from accidents, improper installation of units, improper use and abuse, natural disaster such as typhoon, flood, lightning, earthquake, surge current, voltage fluctuation, among others and from failure to follow operating instruction and specification provided. The units are not recommended to be operated with the use of generator set. If the use of generator set is deemed necessary as back-up source of power, it should be operated at the ALLOWABLE VOLTAGE CONDITION of 207-253 volts/ 60 Hz ONLY.

If the serial number is removed, obliterated, and defaced, or the unit is installed faultily, tampered with or altered by anyone other than a duly authorized service personnel of PMPC or its PASC, this warranty will be considered NULL AND VOID.

Supplied or external accessories (*) indicated in the operation instruction are excluded from this warrant. Exterior surface, paint finish, light bulb, glass shelves, and all other surface parts damaged due to mishandling by the user and excluded from this warranty.