

## WARRANTY - New Zealand only

WE WARRANT that the Panasonic Television that you have purchased is free from defects in material and workmanship under normal home use and service.

Accordingly, we undertake to repair, or at our option, replace without cost to the owner, either for material or labour, any part which within 12 months from the date of delivery is found to be defective, provided that the appliance has been used for domestic purposes only and in accordance with the instructions given in the Instruction Book and not been subjected to misuse, neglect or installed, dismantled, repaired or serviced by any other than an authorised Panasonic New Zealand Dealer or Panasonic New Zealand Authorised Service Centre.

### NOTE

- Before reporting a fault, please ensure that you read the item "Troubleshooting" in the information section of your Panasonic Instruction Book.
- It is important to retain your proof of purchase as this will be required by the serviceman or retailer as proof of purchase date, should service be required.
- In the event of service being required, contact your Panasonic New Zealand retailer or Panasonic New Zealand Authorised Service Centre.

### IMPORTANT

Any request for warranty service must be through an Authorised Panasonic New Zealand Service Centre who during the period of the warranty, undertakes to make any necessary adjustment and fit any replacement part supplied by the manufacturer, during normal working hours, or alternatively will arrange for such service to be provided by some other Panasonic New Zealand Authorised Service Centre.

## NEW ZEALAND

### Distributed in New Zealand by Panasonic New Zealand Limited

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Customer Care Center

Email: [Customerservice@nz.panasonic.com](mailto:Customerservice@nz.panasonic.com)

[www.panasonic.co.nz](http://www.panasonic.co.nz)

### Information on Disposal in other Countries outside the European Union



This symbol is only valid in the European Union. If you wish to discard this product, please contact your local authorities or dealer and ask for the correct method of disposal.

### Customer's Record

The model number and serial number of this product may be found on its rear panel. You should note this serial number in the space provided below and retain this book, plus your purchase receipt, as a permanent record of your purchase to aid in identification in the event of theft or loss, and for Warranty Service purposes.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Panasonic Corporation

Web Site: <http://www.panasonic.com>

# Panasonic

## Do not display any still part of the image for a long period

In such cases the still part of the image remains dimly on the screen ("image retention"). This is not considered a malfunction and is not covered by the warranty.

### Typical still image parts:

- Still images shown continuously on the same area (ex. channel number, channel logo, other logos or title image, etc.)
  - Still or moving pictures viewed in 4:3 or 16:9 aspect ratio, etc
  - Video games
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- To avoid image retention, the screen saver may be activated [OLED logo moves] or the on-screen message may move after a few minutes if no signals are sent or no operations are performed.
  - Set [Logo Luminance Control] to [Max] to avoid image retention [eHELP] (Search by Purpose → Settings → Picture → Screen Settings)
  - To avoid image retention, the screen may become dim when the motionless image is displayed. This is not a malfunction. The brightness of the screen returns to the previous level when the active image is displayed.
  - Be sure to turn the TV off with the remote control to perform the panel maintenance works as necessary.
  - Set aspect ratio to [4:3 Full] for 4:3 image. For details, refer to [eHELP] (Search by Purpose → Watching → For best picture → Aspect).