

## **GENERAL TERMS AND CONDITIONS:**

1. This Promotion is open to all Malaysian citizens or permanent legal residents of Malaysia aged 18 years and above at the time of entry. Employees of Panasonic Malaysia Sdn Bhd and related companies, their families (immediate and distant), friends, organizers, suppliers, agencies, participating dealers, and service providers are strictly prohibited from participating in this Promotion.
2. The Organizer reserves the right to exercise its discretion to accept, disqualify, reject, modify, suspend, or cancel any entry application/participation, where and when deemed necessary, in respect to any violation or potential violation of any terms and conditions stipulated herewith.
3. The Organizer shall disqualify any entry application/participation, whereby in its opinion and discretion, a participant is connected or linked to any business dealings with Panasonic Malaysia or has deliberately or negligently submitted a content deemed obscene, defamatory, indecent, politically provocative, or generally offensive in nature. Any entry application/participation submitted containing fraudulent information using false identity or other particulars with the intention to deceive or misrepresent PANASONIC corporate image and/or matters associated therewith shall be disqualified accordingly.
4. The Organizer shall delete and remove any entry application/participation submission found to be tampering, disrupting, or infecting the network content service system of the Promotion with malicious software thereby affecting the overall registration process of the same.
5. Where appropriate in view of given circumstances, relevant criminal liability and/or civil action may be contemplated by the Organizer against any person responsible in contravention of Clauses 2 and 3 above upon being advised accordingly.
6. The Organizer may enforce, exempt, amend, remove, or determine any terms and conditions of the Promotion, at any time without prior notice, whereby the Organizer may at its absolute discretion cancel, postpone, suspend, modify, or terminate the Promotion at any time without reason or prior notice.
7. Categories of prizes, benefits, and/or entitlements awarded to the Qualified Participants are not exchangeable for cash or any other goods and are non-transferable.
8. In the event of any dispute arising from the Promotion including but not limited to claiming of the complimentary gift, related benefits, and/or entitlements, proper documentary proof is required such as email account details, online media social networks, and/or mobile application or notification of the same. Decision made by the Organizer therewith shall be final and binding onto the parties of the dispute.
9. All personal data information obtained or caused to be obtained throughout the Promotion shall be within the responsibility of the Organizer including but not limited in acquiring, processing, retaining, and/or disseminating in compliance with the Personal Data Protection Act 2010 and relevant regulations thereof. The Organizer, Panasonic Malaysia Sdn Bhd, its affiliates, appointed representatives or agents shall not in any whatsoever way be held or deemed responsible to any

claims, demand or liability resulted or attributed to any action or omission compromising the safety and integrity of such personal data. Detailed information on privacy notice is available at <https://www.panasonic.com/my/pdpa.html>, and related enquiries on data protection matters can be directed to [ccc@my.panasonic.com](mailto:ccc@my.panasonic.com).

10. Upon providing information for the application and registration of the Promotion, participants unconditionally and irrevocably undertake to represent that such information supplied shall not in whatsoever way infringe any third party's legal rights. In the likely event of any monetary claim or legal proceeding is initiated against the Organizer and/or Panasonic Malaysia pursuant to the use of such information, the participant whom supplied the said information shall be made liable to indemnify the parties thereof for any loss, damage or other liability arising therewith.
11. The Promotion is in no way deemed sponsored, promoted, endorsed, and/or managed by unauthorised individual or corporate entities associated in any illegal, restricted, or improper business practise.
12. Any subsisting Intellectual Property rights either whole or part in any compilation, collective work, or other derivative work created relation to the Promotion shall be owned and/or authorized, licensed, or assigned by Panasonic Malaysia by law and/or common law.
13. For any whatsoever reason, where any part of the Promotion is not capable of being executed as planned by reason of, but not limited to, the infection by computer virus, bugs, tampering, unauthorized interception, fraud, negligence, technical failures or any other causes beyond the control of the Organizer and/or Panasonic Malaysia insofar having corrupted or affected the activity, administration, security, fairness, integrity, or proper conduct of the Promotion, the Organizer and/or Panasonic Malaysia reserves the right to exercise its absolute discretion to disqualify any entry and/or cancel, terminate, modify or suspend the Promotion.
14. All matters undertaken in relation to the Promotion made in accordance to the terms and conditions pursuant to reasonable judgement and discretion shall not be conclusive grounds to hold the Organizer and/or Panasonic Malaysia responsible and liable to any personal injury, property damage or financial loss sustained, afflicted and/or incurred thereof.
15. The Organizer shall hold harmless, defend and keep indemnified Panasonic Malaysia and/or its representatives from and against all claims, proceedings, demands, damages, and/or costs in consequence of any matter, accident including death or injury sustained by third parties arising from deliberated, neglected, defaulted actions or omissions caused or attributed by the Promotion Organiser, its employees, contractors, appointed agents or any other person and/or entity engaged.
16. Any claims, judgments, and/or awards shall be limited to actual out-of-pocket costs associated with entering this Promotion. Participants shall agree to waive any rights or claims to attorney's fees, indirect, special, punitive, incidental, or consequential damages of entrant, whether foreseeable or not and whether based on negligence or otherwise.
17. The Organizer and/or Panasonic Malaysia shall not be liable for any cost incurred by the participant in participating in this Promotion. The Organizer's and/or Panasonic Malaysia's decisions relating to this Promotion are final and binding on all participants.

18. The Promotion and the terms and conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Promotion and the participants agree to submit to the non-exclusive jurisdiction of the Courts of Malaysia.