

Panasonic Air Conditioners “Supplementary Warranty” Campaign

Following the positive reception of the **Panasonic Air Conditioners “Supplementary Warranty” Campaign** announced on 1st October 2024. Panasonic is pleased to announce an enhancement to the campaign, further strengthening customer confidence and maximizing satisfaction.

Standard Warranty:

1-year warranty on Parts and 5-year warranty on the Compressor (Inverter & non-Inverter)

Extended Warranty:

- Products: Single Split Wall Mount and Cassette (Inverter only)
- Campaign Period: 1st April 2024 – 31st March 2025
- Warranty: Additional 1-year warranty on Parts, making it 2 years in total, while the 5-year Compressor warranty remains unchanged.

Supplementary Warranty (New):

- Products: Single & Multi-Split Wall Mount and Packaged Aircond (both Inverter & non-Inverter)
- Campaign Period: 1st October 2024 – 31st March 2025
- Warranty: Additional 2-year warranty on Parts, making it 3 years in total, while the 5-year Compressor warranty remains unchanged.

Terms and Conditions:

1. To claim the warranty, customers must register the e-warranty at Store APAC [Panasonic Malaysia Online Store](#), along with proof of purchase with a valid invoice or receipt from the authorized Panasonic air conditioner dealer.
2. Free repair services/labor charge will be provided by authorized Panasonic air conditioner dealers for a period of **Three Years** from the date of purchase. If there is any replacement of parts caused by manufacturing defects under normal operating conditions.
3. The Supplementary Warranty Campaign is valid for the purchase made between 1st October 2024 until 31st March 2025.
4. Other terms and conditions of the warranty remain unchanged as stipulated on the Warranty Card.

5. Model Entitlement please refer to the table below:

Product	Type	Model
RAC	Inverter	CS/CU-XU10ZKH
RAC	Inverter	CS/CU-XU13ZKH
RAC	Inverter	CS/CU-XU18ZKH
RAC	Inverter	CS/CU-XU24ZKH
RAC	Inverter	CSKU9A/CURU9A
RAC	Inverter	CSKU12A/CURU12A
RAC	Inverter	CSKU18A/CURU18A
RAC	Inverter	CSKU24A/CURU24A
RAC	Inverter	CSKU28A/CURU28A
RAC	Inverter	CSLU9A/CURU9A
RAC	Inverter	CSLU12A/CURU12A
RAC	Inverter	CSLU18A/CURU18A
RAC	Inverter	CSLU24A/CURU24A
RAC	Inverter	CSRU9A/CURU9A
RAC	Inverter	CSRU12A/CURU12A
RAC	Inverter	CSRU18A/CURU18A
RAC	Inverter	CSRU24A/CURU24A
RAC	Inverter	CSRU28A/CURU28A
RAC	Inverter	CSPU9A/CURU9A
RAC	Inverter	CSPU12A/CURU12A
RAC	Inverter	CSPU18A/CURU18A
RAC	Inverter	CSPU24A/CURU24A
RAC	Inverter	CS/CU-YU9AKH
RAC	Inverter	CS/CU-YU12AKH
RAC	Inverter	CS/CU-YU18AKH
RAC	Inverter	CS/CU-YU24AKH
RAC	Inverter	CS/CU-YU30AKH
RAC	Non-Inverter	CS/CU-PN9WKH
RAC	Non-Inverter	CS/CU-PN12WKH
RAC	Non-Inverter	CS/CU-PN18XKH-1B
RAC	Non-Inverter	CS/CU-PN24XKH
RAC	Non-Inverter	CS/CU-PN30XKH
Multi-split	Inverter	CS-MXP09YKZ
Multi-split	Inverter	CS-MXP12YKZ
Multi-split	Inverter	CS-MXP18YKZ
Multi-split	Inverter	CS-MXP24YKZ
Multi-split	Inverter	CS-MXP28YKZ
Multi-split	Inverter	CS-MPU9YKZ
Multi-split	Inverter	CS-MPU12YKZ
Multi-split	Inverter	CS-MPU18YKZ
Multi-split	Inverter	CS-MPU24YKZ
Multi-split	Inverter	CS-MPU28YKZ
Multi-split	Inverter	CS-MU9YD3Z
Multi-split	Inverter	CS-MU12YD3Z
Multi-split	Inverter	CS-MU18YD3Z
Multi-split	Inverter	CS-MU24YD3Z
Multi-split	Inverter	CU-2U18YBZ
Multi-split	Inverter	CU-3U27YBZ
Multi-split	Inverter	CU-4U34YBZ

Product	Type	Model
PAC	Inverter	S1821PU3A/U18RH5-L
PAC	Inverter	S1821PU3A/U21RH5-L
PAC	Inverter	S2430PU3A/U24RH5-L
PAC	Inverter	S3448PU3A/U34RH5-L
PAC	Inverter	S3448PU3A/U43RH5-L
PAC	Inverter	S3448PU3A/U48RH5-L
PAC	Inverter	S3448PU3A/U43RH8-L
PAC	Inverter	S3448PU3A/U48RH8-L
PAC	Inverter	S1821PT3/U21RH5-L
PAC	Inverter	S2430PT3/U24RH5-L
PAC	Inverter	S3448PT3/U34RH5-L
PAC	Inverter	S3448PT3/U43RH5-L
PAC	Inverter	S3448PT3/U48RH5-L
PAC	Inverter	S3448PT3/U43RH8-L
PAC	Inverter	S3448PT3/U48RH8-L
PAC	Inverter	S1821PF3/U18RH5-D
PAC	Inverter	S1821PF3/U21RH5-D
PAC	Inverter	S2430PF3/U24RH5-D
PAC	Inverter	S3448PF3/U34RH5-D
PAC	Inverter	S3448PF3/U43RH5-D
PAC	Inverter	S3448PF3/U48RH5-D
PAC	Inverter	S3448PF3/U43RH8-D
PAC	Inverter	S3448PF3/U48RH8-D
PAC	Inverter	S1821PU3/U18PR5-LW
PAC	Inverter	S1821PU3/U21PR5-LW
PAC	Inverter	S2430PU3/U24PR5-LW
PAC	Inverter	S2430PU3/U30PR5-LW
PAC	Inverter	S3448PU3/U34PR5-LW
PAC	Inverter	S3448PU3/U43PR5-LW
PAC	Inverter	S3448PU3/U48PR5-LW
PAC	Inverter	S3448PU3/U43PR8-LW
PAC	Inverter	S3448PU3/U48PR8-LW
PAC	Inverter	S1821PT3/U21PR5-L
PAC	Inverter	S1821PT3/U21PR5-L
PAC	Inverter	S2430PT3/U24PR5-L
PAC	Inverter	S2430PT3/U30PR5-L
PAC	Inverter	S3448PT3/U34PR5-L
PAC	Inverter	S3448PT3/U43PR5-L
PAC	Inverter	S3448PT3/U48PR5-L
PAC	Inverter	S3448PT3/U43PR8-L
PAC	Inverter	S3448PT3/U48PR8-L
PAC	Inverter	S1821PF3/U18PR5-D
PAC	Inverter	S1821PF3/U21PR5-D
PAC	Inverter	S2430PF3/U24PR5-D
PAC	Inverter	S2430PF3/U30PR5-D
PAC	Inverter	S3448PF3/U34PR5-D
PAC	Inverter	S3448PF3/U43PR5-D
PAC	Inverter	S3448PF3/U48PR5-D
PAC	Inverter	S3448PF3/U43PR8-D
PAC	Inverter	S3448PF3/U48PR8-D
PAC	Inverter	CS/CU-S12SB4H-LW
PAC	Inverter	CS/CU-S18SB4H-LW
PAC	Inverter	CS/CU-S24SB4H-LW

Product	Type	Model
PAC	Non-Inverter	CS/CU-PV18RB4H-LW
PAC	Non-Inverter	CS/CU-PV24RB4H-LW
PAC	Non-Inverter	S19PU1C/U19PN5-LW
PAC	Non-Inverter	S25PU1C/U25PN5-LW
PAC	Non-Inverter	S30PU1C/U30PN5-LW
PAC	Non-Inverter	S30PU1C/U30PN8-LW
PAC	Non-Inverter	S36PU1C/U36PN8-LW
PAC	Non-Inverter	S42PU1C/U42PN8-LW
PAC	Non-Inverter	S50PU1C/U50PN8-LW
PAC	Non-Inverter	S55PU1C/U55PN8-LW
PAC	Non-Inverter	S18PFB/U18PNB5-D
PAC	Non-Inverter	S24PFB/U24PNB5-D
PAC	Non-Inverter	S30PFB/U30PNB5-D
PAC	Non-Inverter	S36PFB/U36PNB8-D
PAC	Non-Inverter	S48PFB/U48PNB8-D
PAC	Non-Inverter	S60PFB/U60PNB8-D
PAC	Non-Inverter	S18PTB/U18PNB5-L
PAC	Non-Inverter	S24PTB/U24PNB5-L
PAC	Non-Inverter	S30PTB/U30PNB5-L
PAC	Non-Inverter	S36PTB/U36PNB8-L
PAC	Non-Inverter	S48PTB/U48PNB8-L
PAC	Non-Inverter	S60PTB/U60PNB8-L
PAC	Non-Inverter	S60PBY/U60PVY-D
PAC	Non-Inverter	S75PBY/U75PVY-D
PAC	Non-Inverter	S100PBY/U100PVY-D
PAC	Non-Inverter	S48PEY/U48PVY-D
PAC	Non-Inverter	S60PEY/U60PVY-D
PAC	Non-Inverter	S75PEY/U75PVY-D
PAC	Non-Inverter	S100PEY/U100PVY-D
PAC	Non-Inverter	S125PEY/U125PVY-D
PAC	Non-Inverter	S150PEY/U150PVY-D
PAC	Non-Inverter	S200PEY/U100PVY-D
PAC	Non-Inverter	S250PEY/U125PVY-D